

Agenda

- 1. Planning
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- 3. Access
 - 3.1 Access CEN Documents
 - 3.2 Who has access to CEN Documents

4. Navigation

- 4.1 Navigation
- 4.2 Library & Committee documents
- 4.3 Document preview
- 4.4 Member list

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- 5.2 Global search
- 5.3 Save search
- 5.4 Content search
- 5.5 Zip & Download

6. Manage documents

- 6.1 Create a document
- 6.2 Update/delete a document
- 6.3 Bulk upload
- 6.4 Notify a document
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- 6.6 Clipboard
- 6.7 Notify Documents
- 7. Member upload area & administration folder
- 8. eCommittees vs CEN Documents
- 9. Summary CEN vs ISO Documents
- 10. Support & help
- 11. Next Steps



Project goal

Replace CEN eCommittees ensuring integrity and traceability of documents

Streamline User Experience by

- simplifying the search, access and management of content
- > providing a modern, coherent User Interface
- offering a harmonized environment between CEN and ISO
- > reinforcing integration -> other CEN services





Project update (ISO)

Selection of the New environment (2019):

NUXEO will replace Opentext Content Server (LiveLink)

Design phase:

User-centric approach with a user group (CMs and experts)

ISO Pilot (Jan.-Aug. 2020) :

~ 500 committees using ISO Documents and sharing their feedback.

ISO On-Boarding (Q3/Q4 2020):

All ISO committees migrated in 3 chunks:

September, October and November 2020



Project update (CEN)

Guiding Principle:

- Align software as much as possible on ISO version
- (Shared servers with 2 tenants, shared code base, shared interface,...)

CEN version Analysis and Testing (Q3/Q4 2020)

- CEN Documents version tested and integrated with ISO environment
- CEN specifics mostly handled in configuration parameters

CEN Pilot (Jan-Feb. 2021)

- 2021-01-19: Pilot Launched
- 2021-02-15 → 26 : Feedback analysis + Bug corrections ...



Planning: On-boarding in 3 Chunks

CEN Committee On-Boarding (~ 2060 Groups in Three Chunks)

- 2021-02-02: ISO, DIN and AFNOR confirmed feasibility in accordance with timing
- 2021-02-08: Chunk list sent to all CEN TC Secretaries
- 2021-02-18: Deadline for possible chunk change requests

Chunk 1 : 673 (162 TC, 8 SC, 503 WG) → 551 (123 TCs, 7 SCs, 423 WGs)

- 2021-03-02 : Kick-Off Webinar
- 2021-03-09: Launch Date
 Document Freeze!

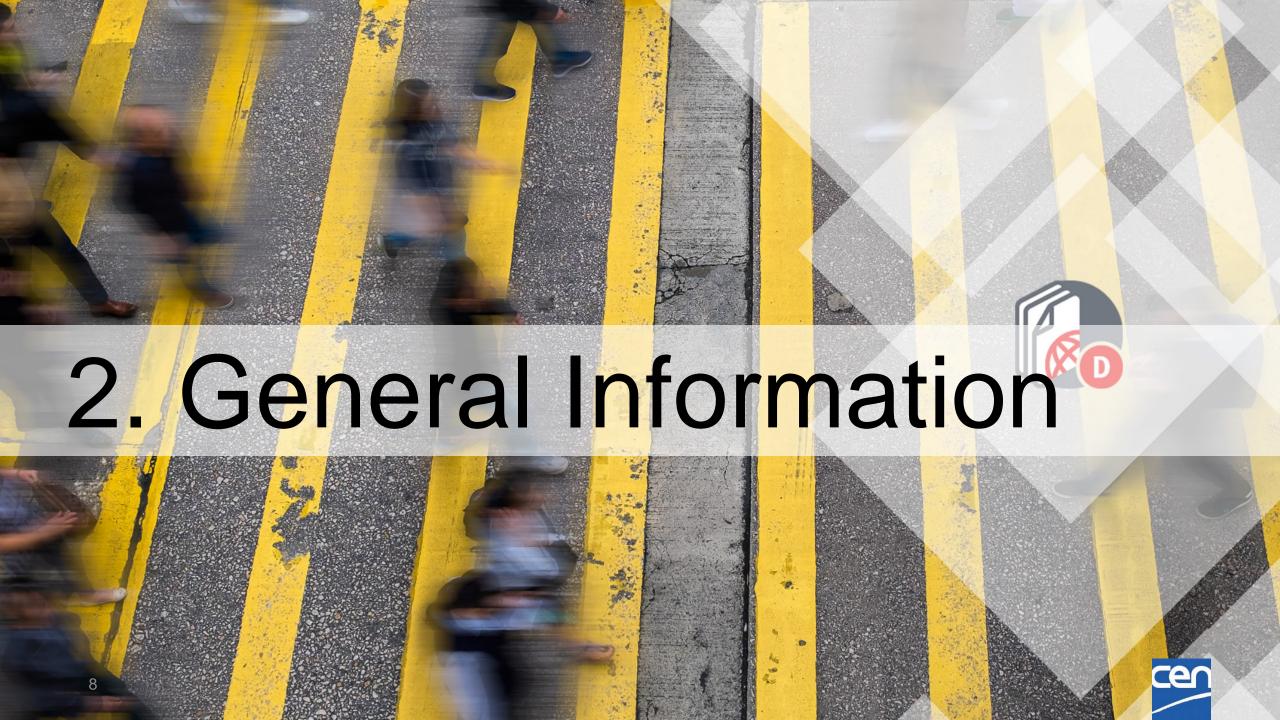
Chunk 2: 628 (~ 114 TCs, 8 SCs, 506 WGs) →

- 2021-03-22/23: Kick-Off Webinar
- 2021-03-30 : Launch Date → Document Freeze !

Chunk 3: 742 (~ 152 TCs, 44 SCs, 546 WGs) →

- 2021-04-22/27: Kick-Off Webinar
- 2021-05-04: Launch Date → Document Freeze!







Document migration

We intend to migrate full TC structures with all underlying SC and WG

All committee/working group documents migrated in a chunk will be found in CEN Documents

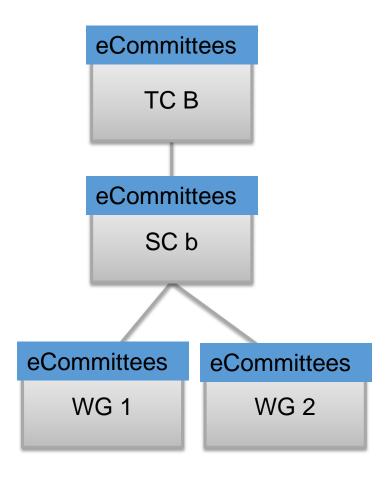
Documents of Non-migrated group (= following chunks) will still have to be accessed via eCommittees



Initial Plan: Chunk 1 Structures

TC A (D SC_b SC a WG 1 **WG 1** WG 2 **WG 1** WG 2

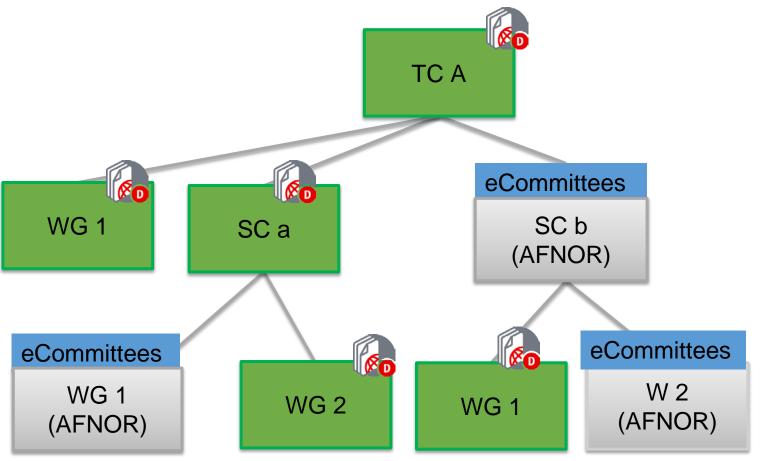
Other Committees (Chunks 2 and 3)

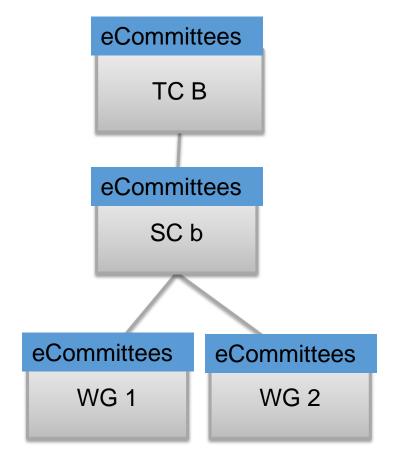




Reality: Chunk 1 Structures

Other Committees (Chunks 2 and 3)



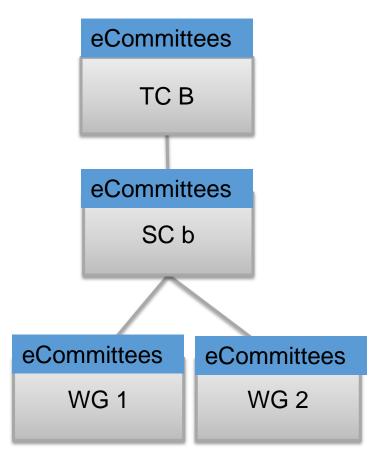




Reality: Chunk 1 Structures

eCommittees TC A (AFNOR) **eCommittees** (D SC_b **WG 1** SC a (AFNOR) **eCommittees eCommittees** (D W 2 WG 1 WG 2 **WG 1** (AFNOR) (AFNOR)

Other Committees (Chunks 2 and 3)





Library folders : Cen Docs ← eCommittees

| Title ↑ | Modified 1 | CEN Documents | eCommittees |
|-----------------------------|------------|--------------------|---------------------------|
| | | Administration | 00. Secretariat workspace |
| Administration (restricted) | 2019-12-05 | (restricted) | |
| | | General | 02. General committee |
| General | 2019-12-05 | | documents |
| Meetings | 2019-12-05 | Meetings | 03. Meetings |
| Resolutions | 2019-12-05 | Decisions | NEW (not in WGs) |
| | | Projects | 04. Projects |
| Projects | 2019-12-05 | Member upload area | 05. Drop-in box for |
| Member upload area | 2019-12-05 | | members |
| | | Mail archive | NEW |
| Mail archive | 2019-12-05 | | |



What content to expect?

- All documents and N-documents and all subfolders
 - ✓ N-Docs : Regardless of Status (Uploaded, Notified, Reserved, ...)
 - DIN hosted Committees : Only Notified N-Docs
 - → Notify before Migration!



- ✓ All mail archive (email to members) and N-document notifications
- Public documents (folder 01): these documents will be migrated to Subfolder 'Reference Documents' under 'Administration' (difference with ISO)
- Other object types (shortcuts, URLs, forum threads and messages etc...) will not be migrated



Other considerations:



Internet Explorer NOT supported

↓ → Use Chrome, Firefox, Edge, ...

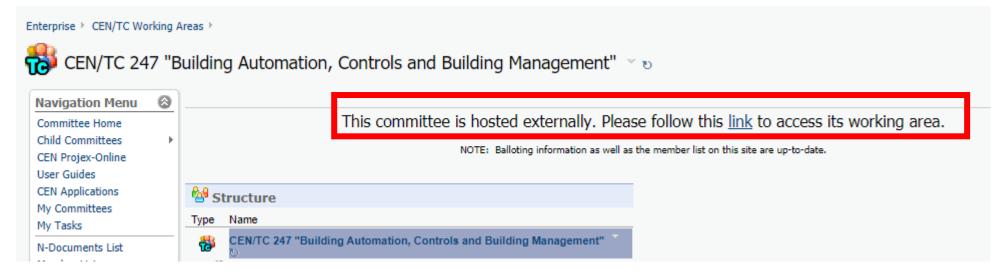
Committees currently hosted at AFNOR & DIN will now be managed within CEN Documents





Access:

- Direct Link : https://sd.cen.eu/documents/ui/#!/home
- During Chunk 1 and Chunk 2, the CEN Application Portal still points to the Content Server.
 CEN documents can be accessed via the home page of the Committee in eCommittees:



 When all Committees are migrated to 'CEN Documents', CEN Application Portal will be updated and point to the new environment.



Who has Access?

- same rules as in eCommittees :
- ✓ Manager roles [R/W]: Secretaries, Convenors, Support Teams, ...
- ✓ Contributor roles [R]: Committee Members, Chairpersons, Observers, Document Monitors, Program Managers, Consultants, Liaison Representatives
- Officer Roles (indirect Access) [R]: Secretaries, Convenors,
 Support teams of the other bodies in your TC structure



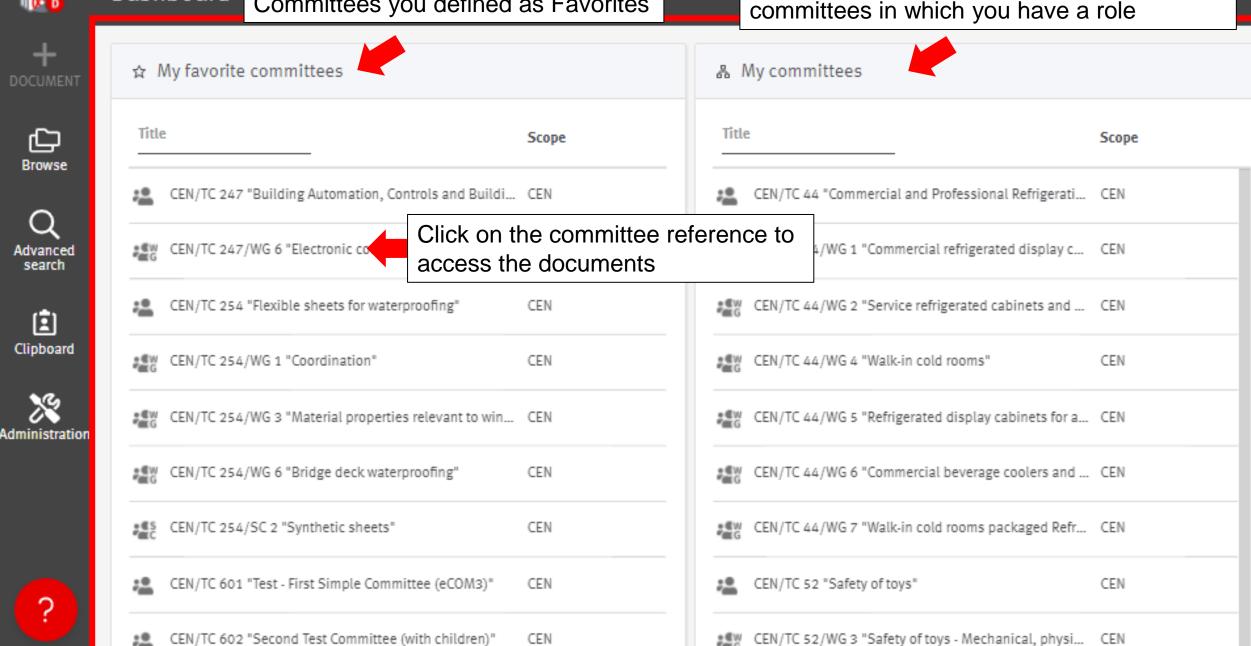


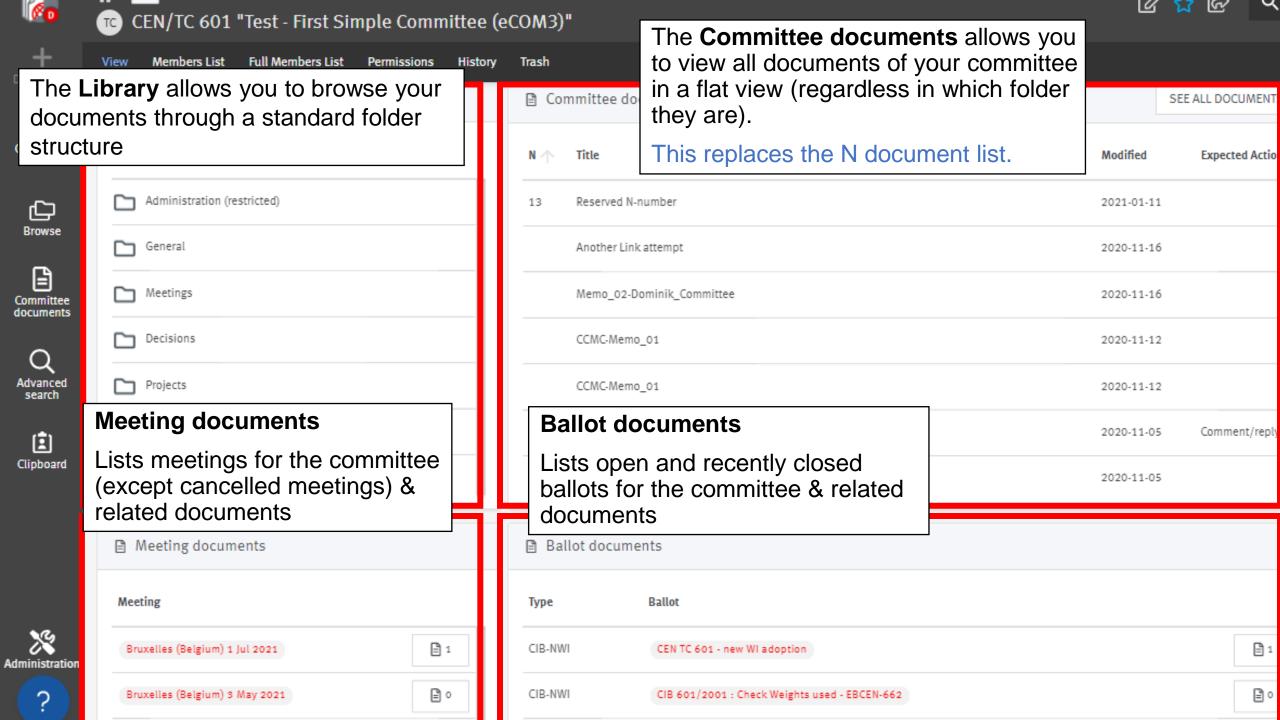


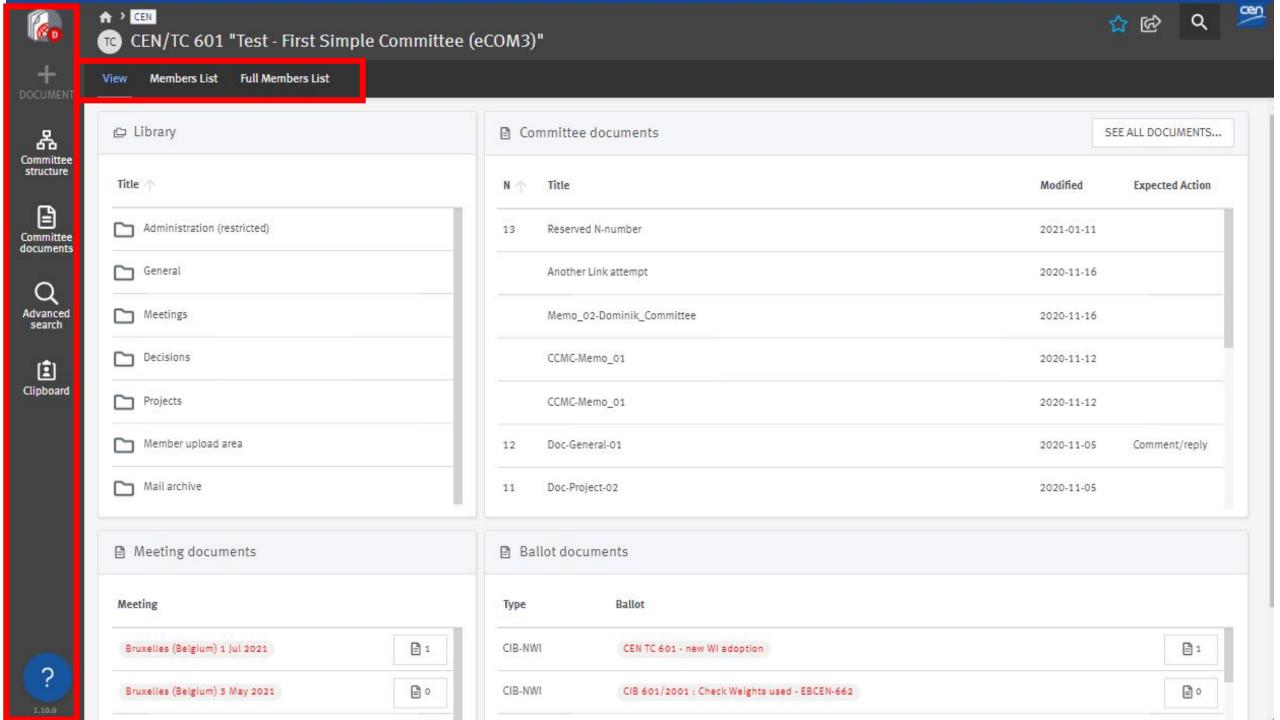
Dashboard

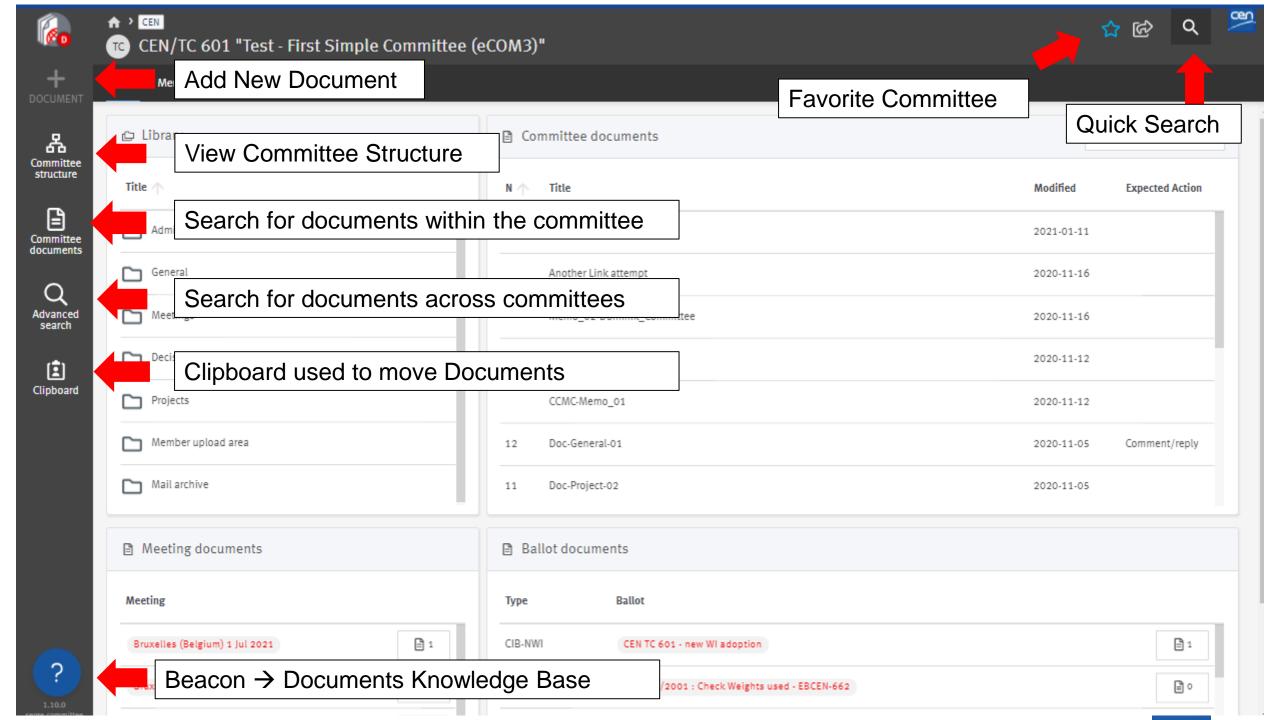
Committees you defined as Favorites

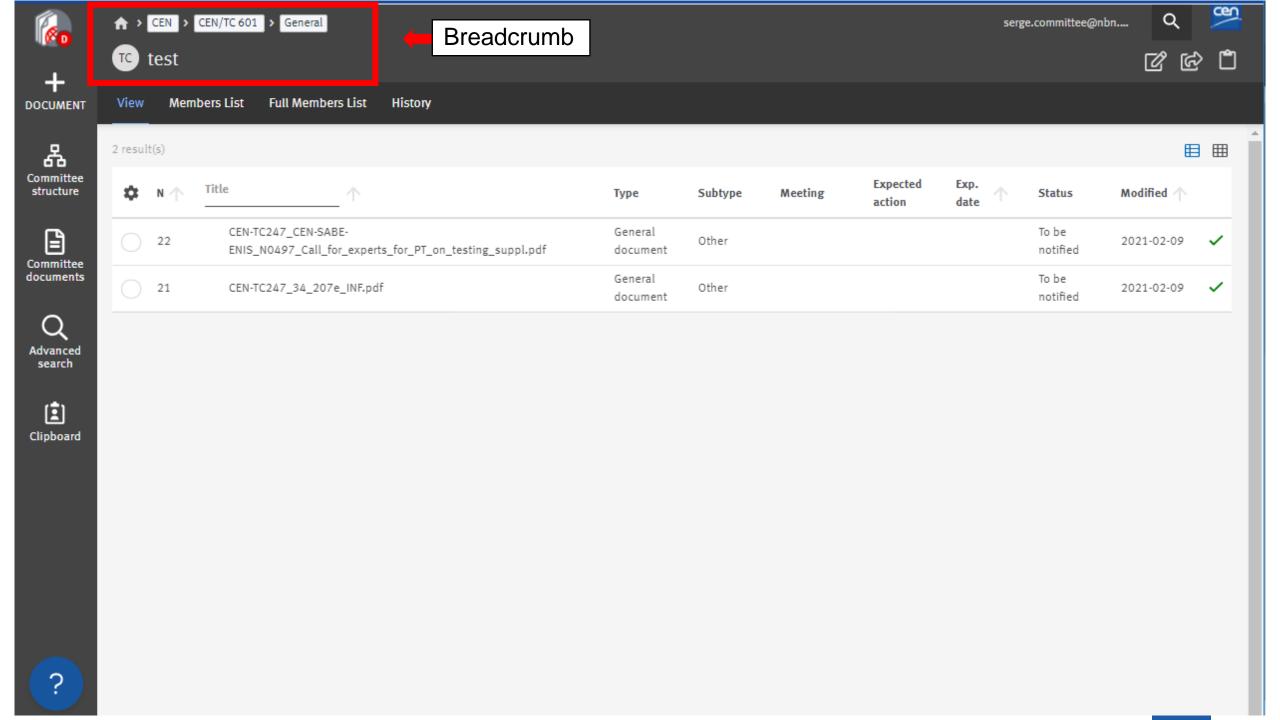
The **Dashboard** includes the list of all the committees in which you have a role



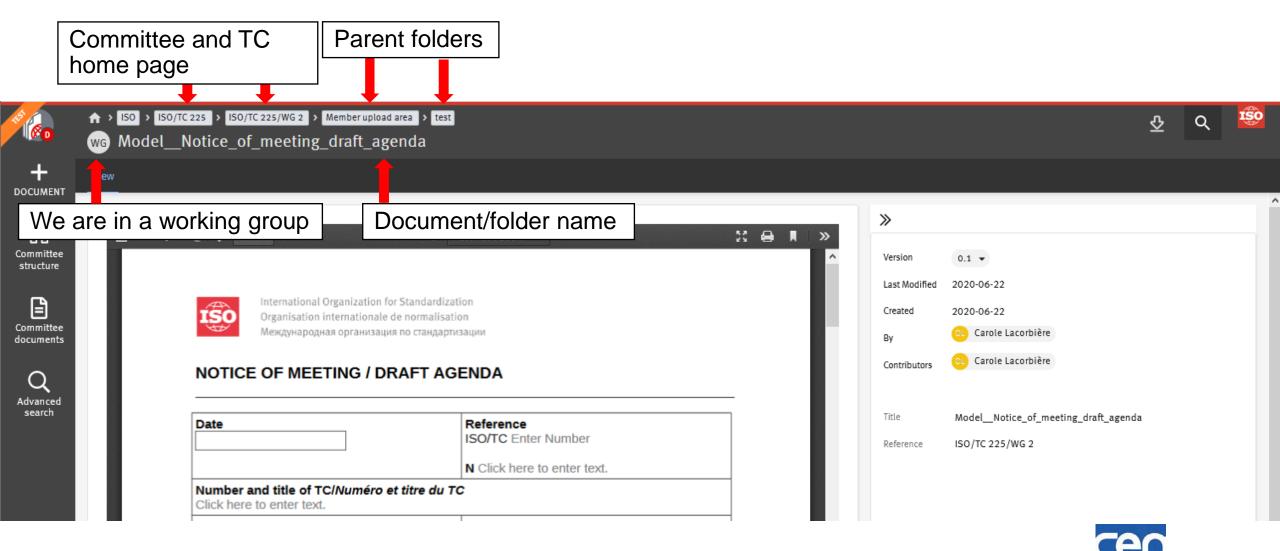








Breadcrumb: Navigation in your Committee



Document types % Folders

Improved document classification

Document type is automatically assigned according to the folder in which you upload your document

| Folder name | Document types |
|-----------------------------|--|
| Administration (restricted) | File (non-N document) |
| General | Ballot, General, Meeting, Project, Decision documents |
| Meetings | Meeting documents |
| Decisions | Decision documents |
| Projects | Ballot and Project documents |
| Member upload area | File (non-N document) |
| Mail archive | Email (automatically created) |



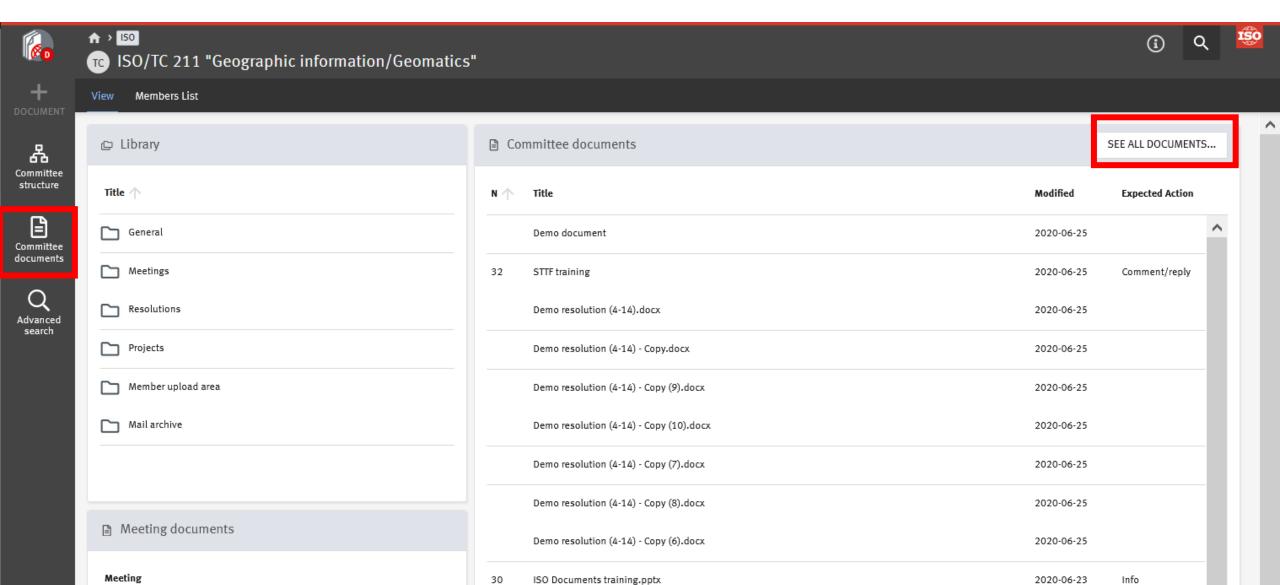
Document types : eCommittees vs CEN Documents

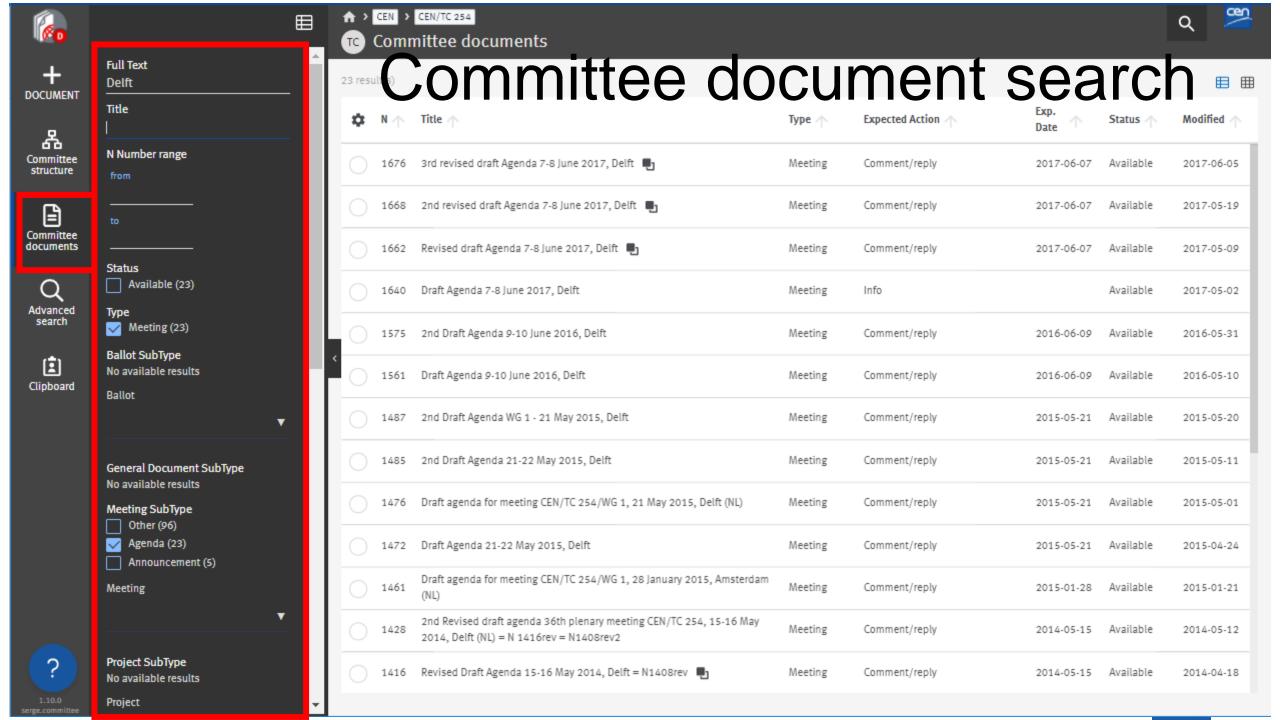
| eCommittees types | CEN Documents types |
|--------------------------|---------------------|
| Public document | General |
| Other Committee Document | General |
| Draft | Project |
| Meeting | Meeting |
| Resolution | Decision |
| Ballot | Ballot |



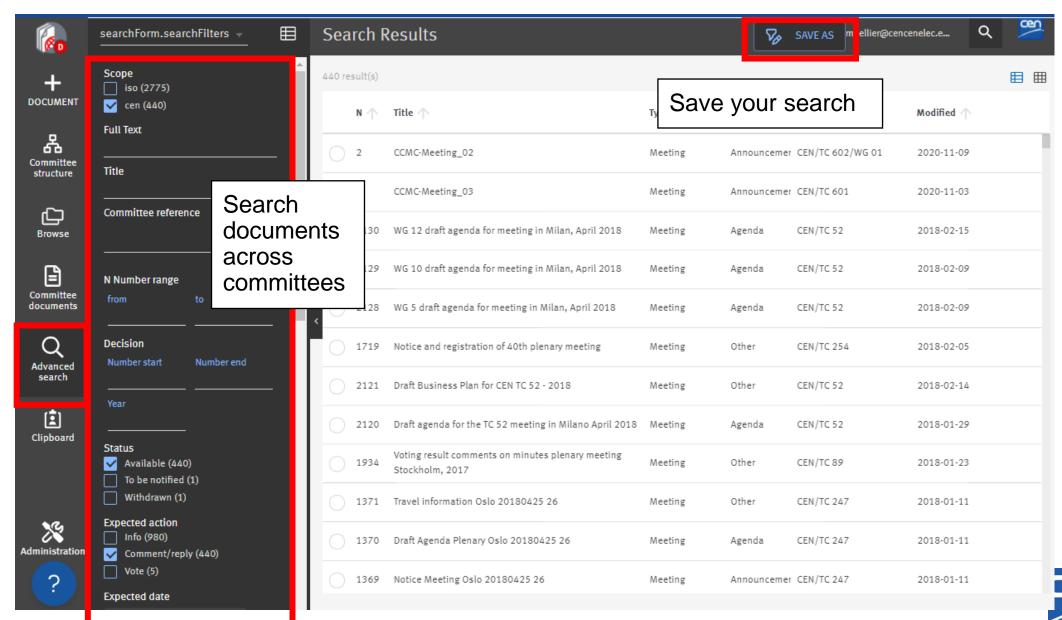


Committee document search



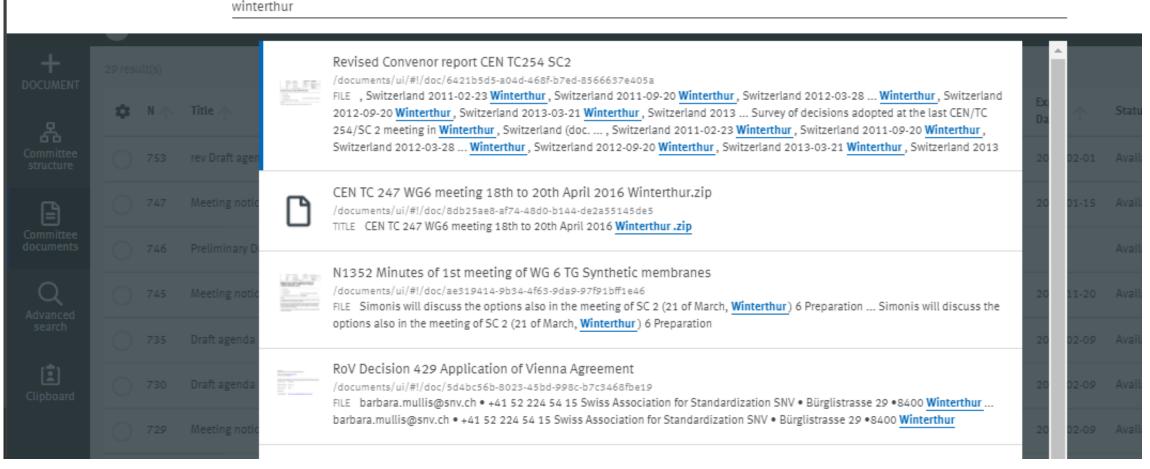


Advanced search & save search



Quick search

Quick Search allows you to perform a Full-text search throughout all your documents and their metadata, including the body of the documents.





Zip and download

Download selected files Ů × 4 item(s) selected Display selection Clear 29 result(s) DOCUMENT Expected Action 🔨 Title 🛧 Modified / Type 🔨 Status & Committee rev Draft agenda SC2 plenary meeting 2018-02-01 Comment/reply Available Meeting 2017-02-01 2017-12-19 structure Meeting notice 2018-02-01 Winterthur Switzerland Meeting Comment/reply Available 2017-11-21 2017-01-15 Committee documents Preliminary Draft agenda plenary meeting 2018-jan-feb Available Meeting Info 2017-10-03 Meeting notice 2018-Jan-Feb Winterthur Switzerland Meeting Comment/reply 2017-11-20 Available 2017-10-03 Advanced search Draft agenda plenary meeting 2017-02-09 Meeting Available Comment/reply 2017-02-09 2017-01-31 Draft agenda plenary meeting 2017-02-09 Comment/reply Available Meeting 2017-02-09 2016-12-01



QR code: from print to digital

Scan it and you are taken to the online digital version Dynamically generated in your cover pages

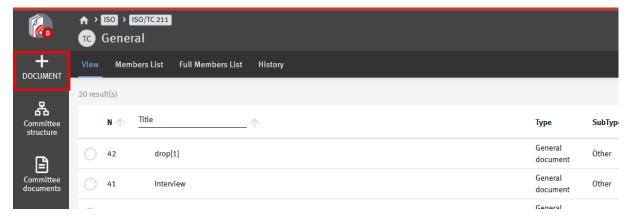






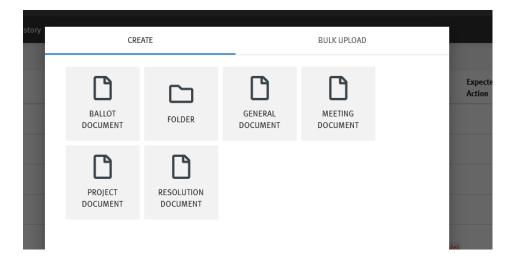
Create a document

1. Open the folder in which you wish to create your document and click on **+DOCUMENT**



2. Select the type of document you wish to create



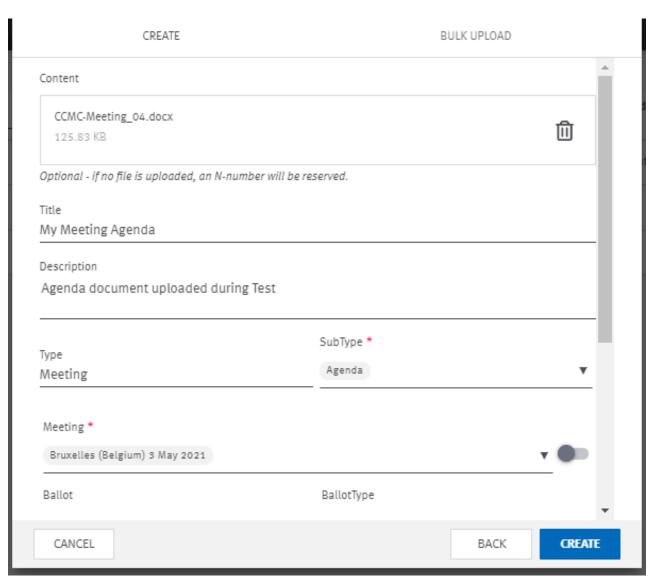


- Type of allowed Document depends on target Folder
- The type of document you select is important as it will drive the metadata displayed

Create a document

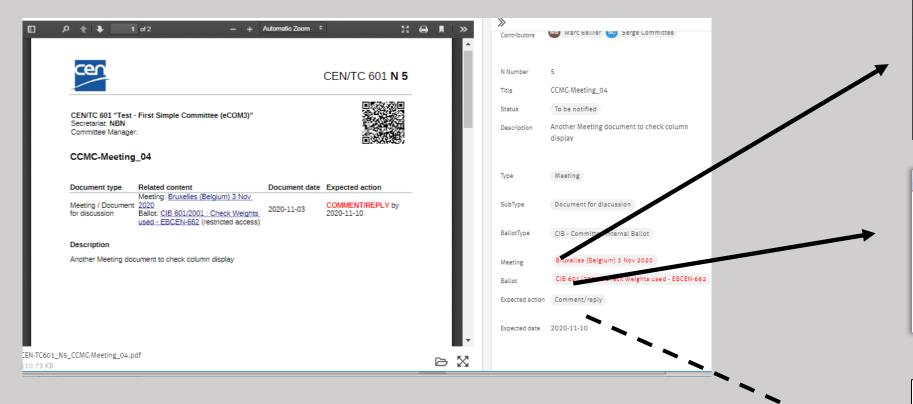
3. Fill in the metadata

Here, the Meeting document type allows you to link the document to an existing meeting





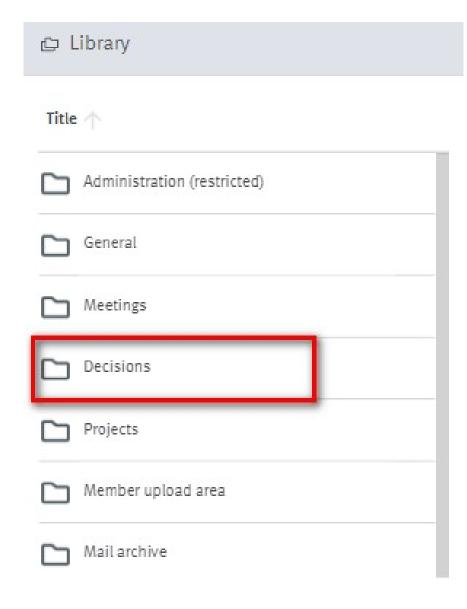
Navigate to related content







CEN Projects



Decisions

Replaces Resolution document type from eCommittees

Can be linked to:

- > Ballot
- Meeting
- ➤ Project (→ later)

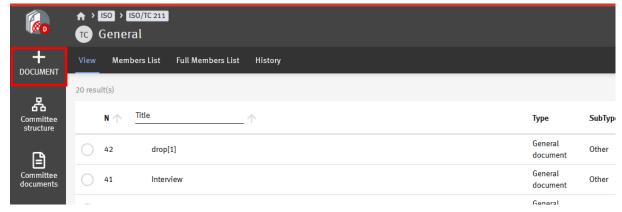
Searchable by decision number and year

- 1 Doc may contain N Decisions
 - Start / End numbers



Bulk upload

1. Open the folder in which you wish to add your documents and click on **+DOCUMENT**



2. Select BULK UPLOAD



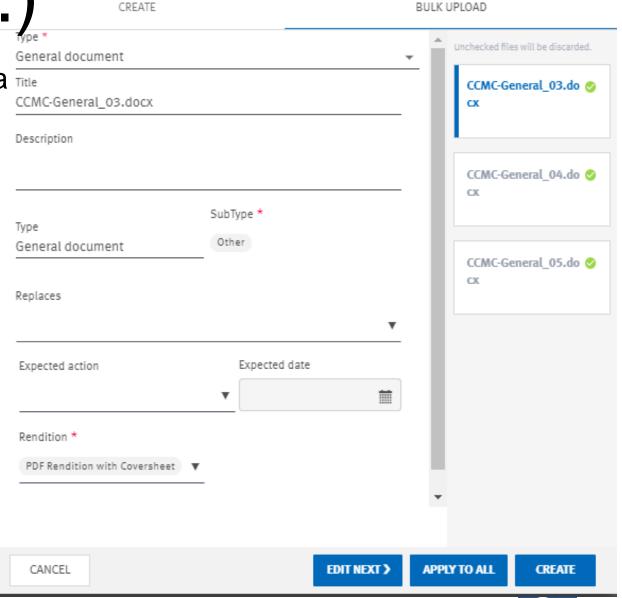
3. Drag & drop your documents, or just click on the text to select your files



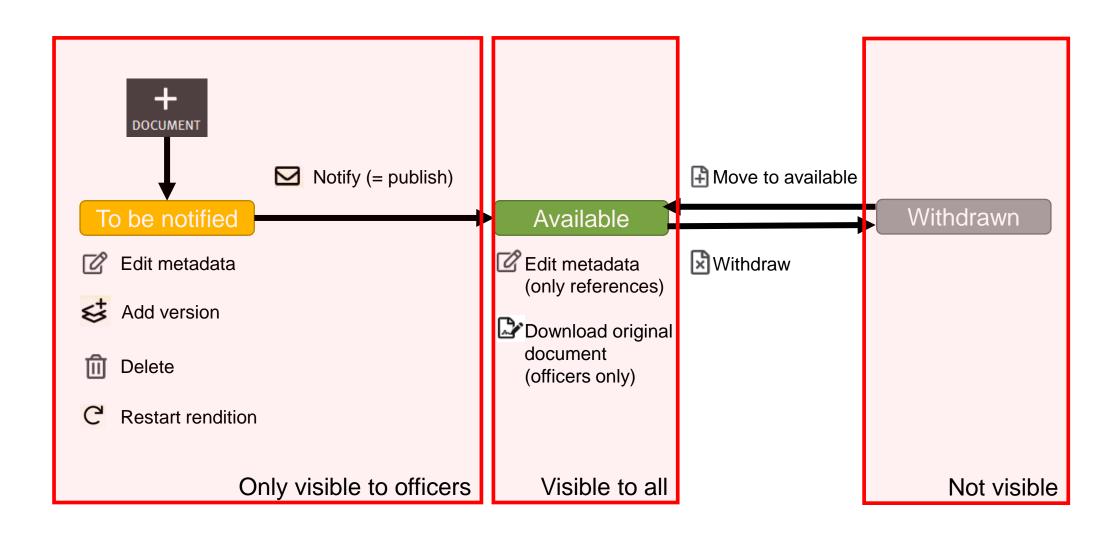
Bulk upload (cont.)

4. Select Document Type and enter Metadata

Enter the metadata for each document or copy the metadata to all document by clicking on **Apply to all**



Document lifecycle





Document numbering

N-numbers are assigned automatically

Possible to reserve a N-number



No longer possible to manually select an N-number (→ avoid "holes" in N sequence)

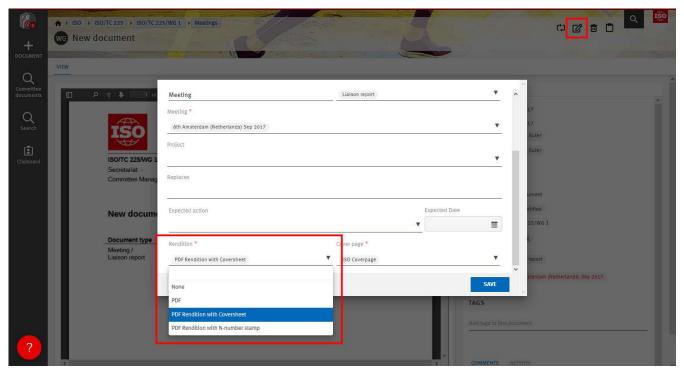
When a document is deleted, its number is automatically reassigned to the next document uploaded

PDF rendition

- ✓ PDF rendition supports PDF, Word, Excel, Powerpoint and images
- X Protected document, Zip files

Correct rendition error

Edit metadata and at the bottom of the form change the rendition to None





Move documents/folders → Clipboard

The Clipboard moves Documents/Folders from a folder to another:

- 1. Select the document/folder(s) to move
- 2. Click on Copy to clipboard icon
- 3. Open the destination folder, then click Move

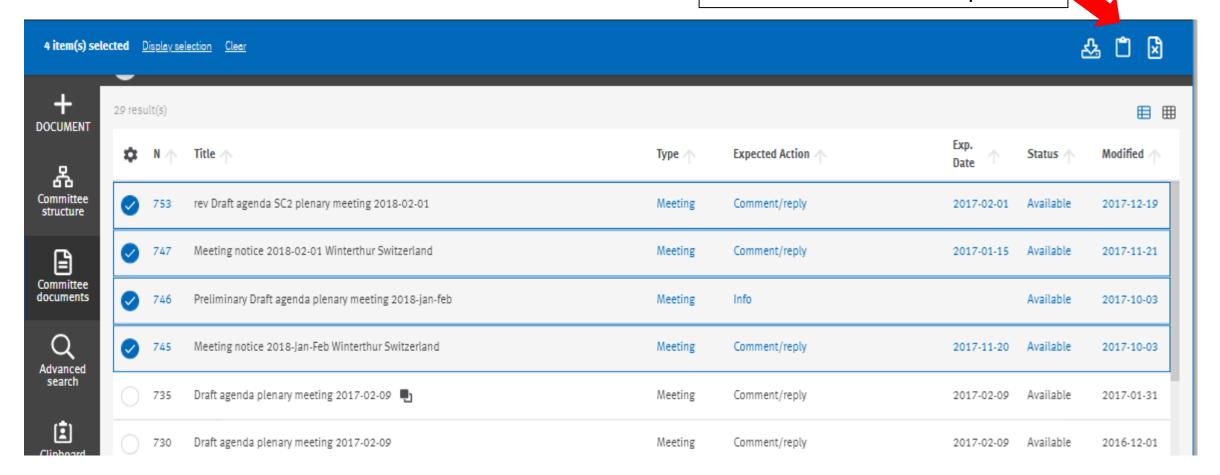


Committee root folders are restricted to certain document types. You cannot move a meeting document within the Projects folder and vice versa.



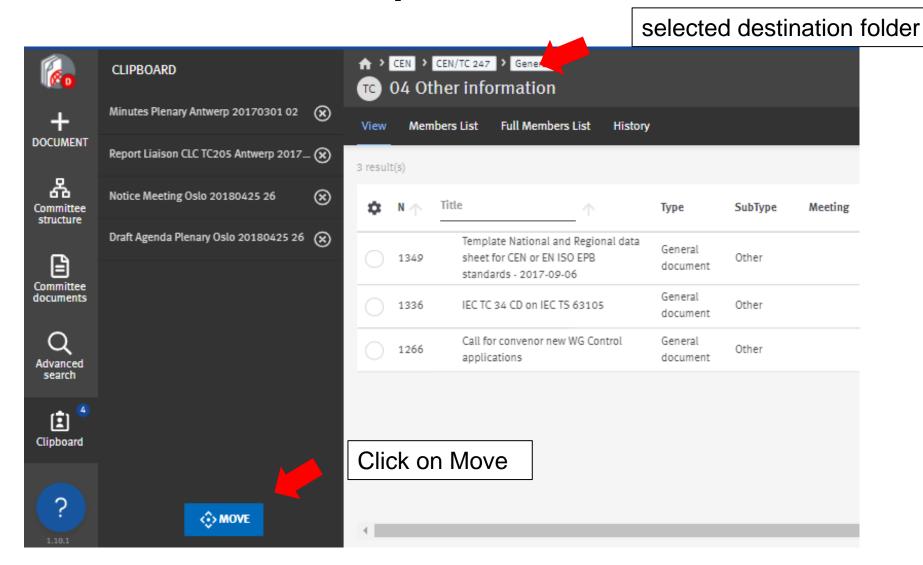
Move to Clipboard

move selected files to clipboard





Move from Clipboard





Notify a document

- 1 Select the document(s) to be notified
- 2 Click on the envelope icon from the top right hand-corner
- 3 Enter the message to be sent and click on Notify



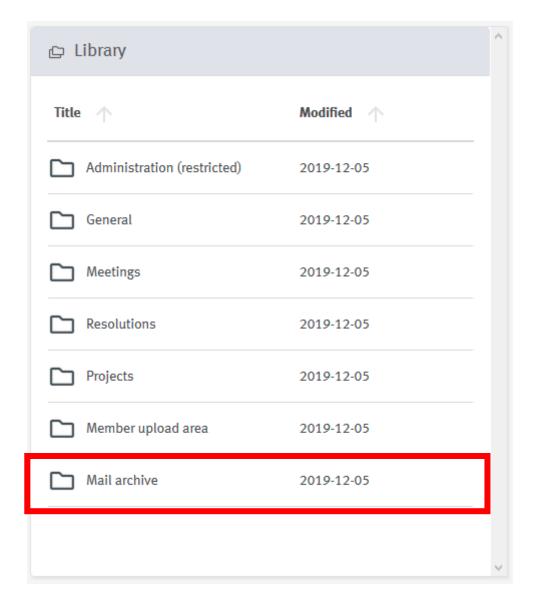
At this stage, it is not possible to select some members of the committee for notification. The message is sent to the whole audience of the committee by default.



Pending notification reminder (one email for all your committees)



Mail archive



All emails* sent from CEN Documents are archived in **Mail archive**

Searchable via the Advanced search



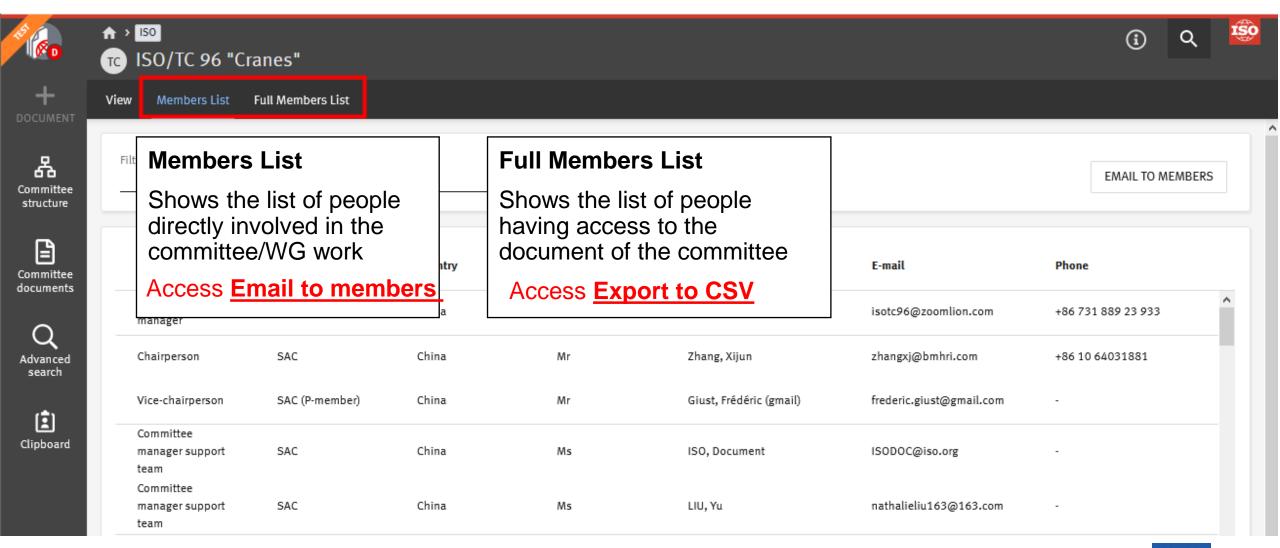
All the audience of the committee can browse the mail archive

READ ONLY!!

*document notifications and email to members

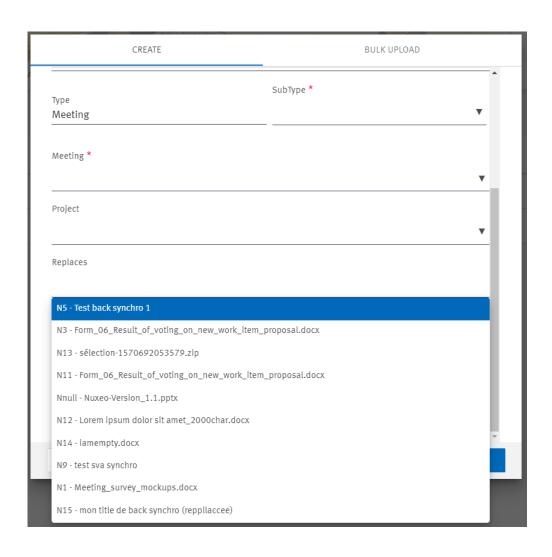


Members list and full members list





Replace a document



In the document creation screen click on **Replaces**.

This field allows you to search and select one document of your committee. This will link these two documents



Withdraw a document

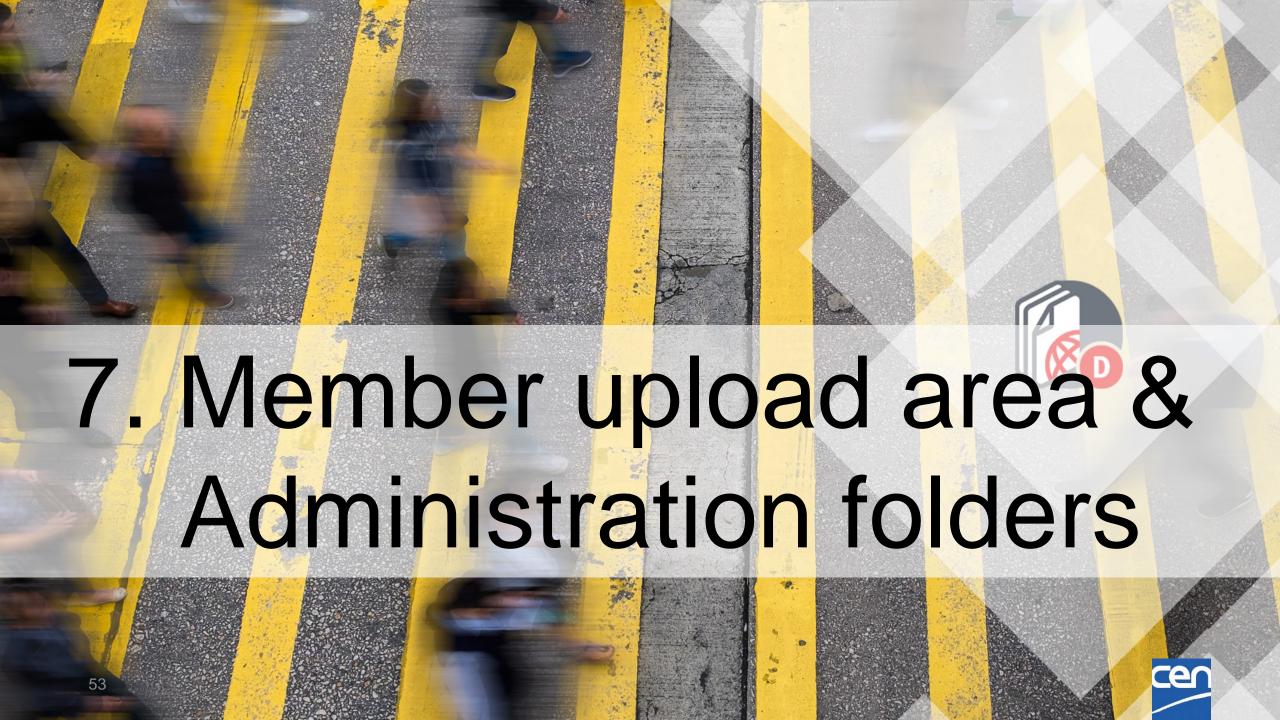
Open the document details page and click on Cross icon



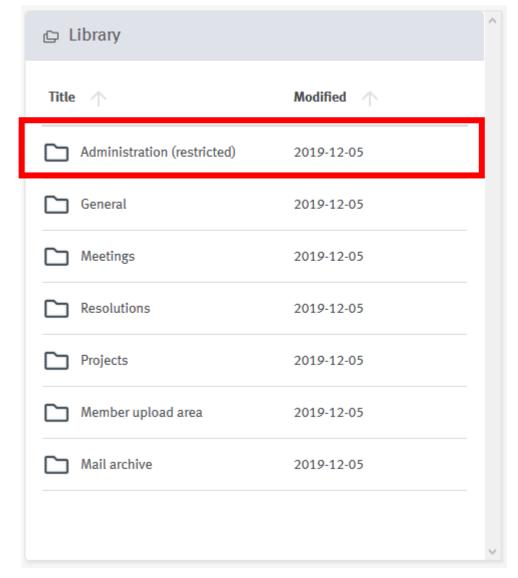


Withdrawn documents can no longer be downloaded nor previewed by anyone, including Secretaries and Convenors





Administration (restricted)



Working area for Managers

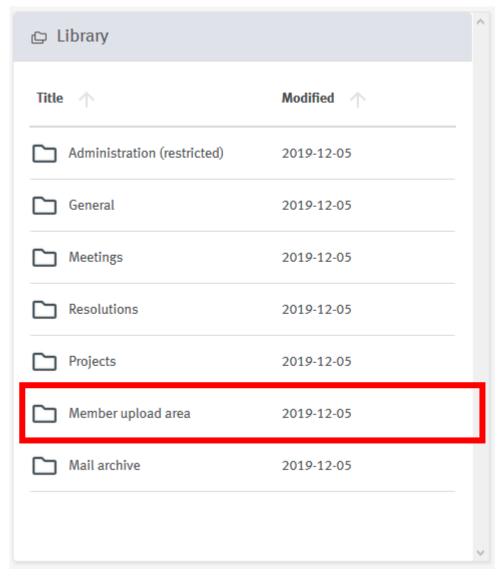
= Secretariat workspace

Documents do not have a N-number

Managers (CM & Support teams)



Member upload area



Upload area for members of the committee/working group wishing to share large files with the Managers



Managers are not notified of new upload!



All documents are visible to all the committee members





eCommittees vs CEN Documents

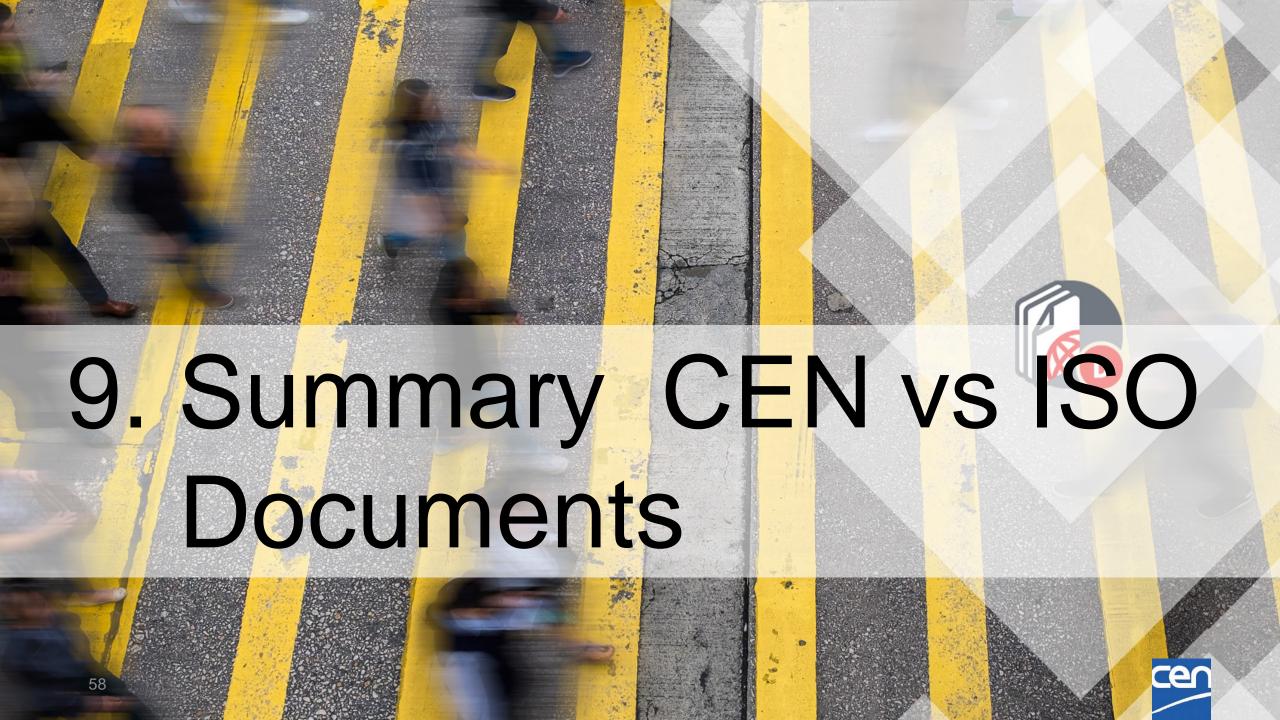
Document management

https://helpdesk-docs.iso.org/article/480-ecommittees-vs-iso-documents-pilot

Page in ISO Documents Knowledge base

| + DOCUMENT | eCommittees | ISO Documents |
|------------------------------|---|---|
| N documents | 3 steps process | 1 step simplified process, same lifecycle model |
| Cover page | ✓ | / Improved visibility |
| Replace document | ✓ | ✓ |
| Withdraw document | ✓ | ✓ |
| Default top folder structure | ✓ | Folder names revised, content types reinforced |
| Bulk upload | X Not available | Drag and drop multiple files with no extra plugin required |
| Resolutions management | × | Meta data storing resolution number and year & search |
| Meta data | → Simple text values | Live Meetings and Projects picker for richer context |
| PDF rendition | PDF and Word | PDF, Word, Excel, PowerPoint & more |
| Set N number manually | Available to compensate empty numbering sequence | N numbers are reused automatically |
| Public folder | Available (but rarely used) | X No anonymous access |
| Reserve N number | ✓ | × |
| Create cover page only | ✓ | Planned for a later stage |





Main Differences – CEN % ISO

Folder Structure Mapping:

| Content Server | Nuxeo | |
|-------------------------------------|--|--|
| 00. Secretariat workspace | Administration (restricted) | |
| 01. Public information | For CEN: Documents in this folder will be migrated to folder 'Administration' (in subfolder named 'Reference Information') | |
| 02. General committee documents (N) | General (N) | |
| 03. Meetings (N) | Meetings (N) | |
| | Decisions (N) (now same name at ISO) Absent from WG | |
| 04. Projects (N) | Projects (N) No Ballot Documents for WGs | |
| 05. Drop-in box for members | Member upload area | |
| | | |
| (Mail Archive : in Navigation Menu) | Mail Archive (now appears as a Folder) | |



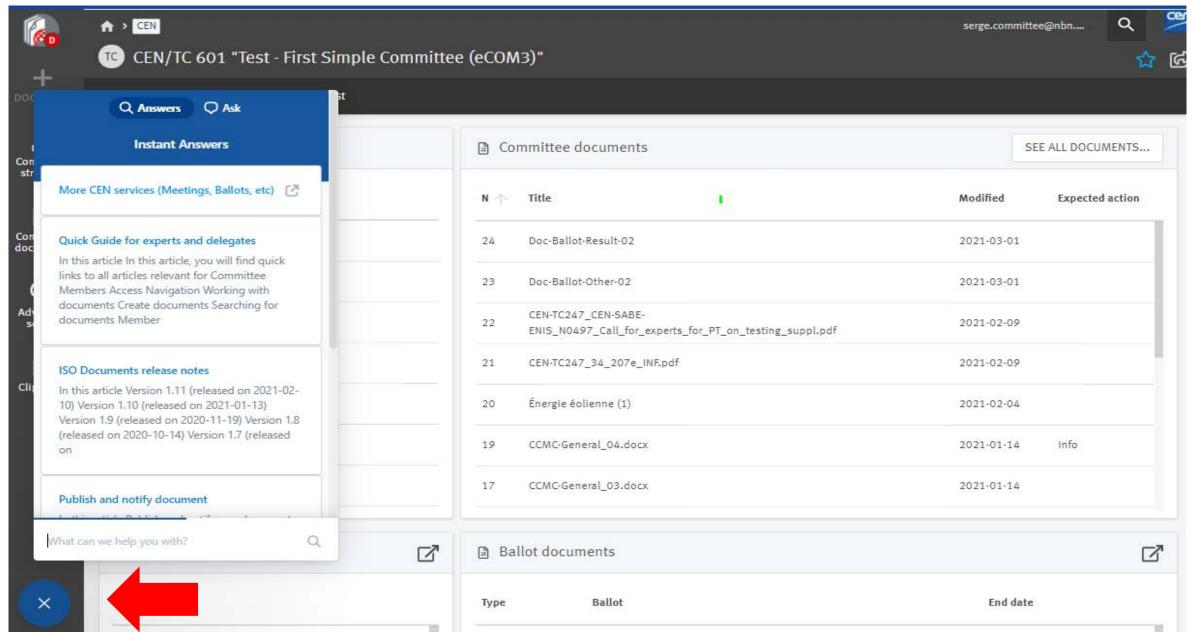
Main Differences – CEN % ISO

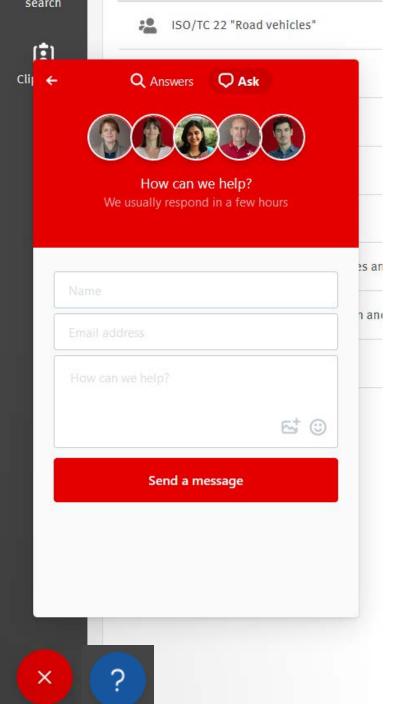
- Roles:
 - CEN Committee Secretary % ISO Committee Manager
 - > CEN Specific : Committee Observer, Consultant, Sect. Rapporteur,...
- Vocabulary:
 - Status : Dormant (CEN) % StandBy (ISO)
 - Decision (CEN) % Resolution (ISO)
 - WG Secretariat (CEN) % Convenorship (ISO)
- Document types :
 - Ballot Types (Enq, FV, ... % DIS, FDIS, ...)
- ➤ CEN Project link : → Still working on it ...





Integrated Knowledge Base





version 0.8.9

Help: click on the "Beacon"
Integrated Knowledgebase
+ Technical Support at the CEN
Helpdesk at ISO:
helpdeskcentc@iso.org

+ CEN Specific issues:

ITsupport@cencenelec.eu

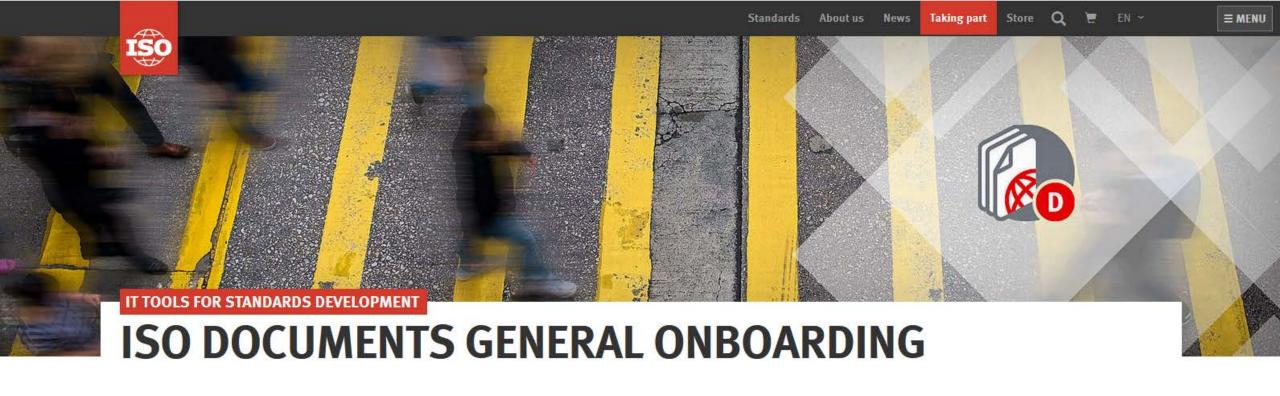
("CEN Documents" in subject)



Additional Resources

- The recording of this session and the slides will be made available for you on the CEN Intranet (IT space).
- Chunk lists + FAQ available on CENTC :
 https://cen.iso.org/livelink/livelink?func=Il&objId=9510224&objAction=browse&viewType=1
- The SD-Documents knowledge base is available here: https://iso-sandbox-knowledge-base.helpscoutdocs.com/collection/301-iso-documents
- The ISO Project webpage may also be useful: (https://www.iso.org/iso-documents-GG-0A1B2C-2)





ISO DOCUMENTS: AN INNOVATIVE AND INTUITIVE PATH TO FAMILIAR CONTENT

This page is dedicated to Committees and Working Groups onboarding to ISO Documents. It contains all necessary information to ensure a smooth transition from eCommittees to ISO Documents. It will be updated regularly with all the latest news, support materials and any other useful resource.

LATEST NEWS

FINAL ONBOARDING DATES FOR COMMITTEES

Over the past weeks, the project team has been working with TCs, SCs, and WGs to ensure onboarding dates do not come in the way of any important work.

RESOURCES

VIDEO





https://www.iso.org/iso-documents-GG-0A1B2C-2



?

Support for experts and committee members

- We will provide drafted communication message to send to your experts / delegates
- A Quick guide for experts and delegates is available on the KnowledgeBase





Next steps:



Starting now: If possible, please avoid any TC/SC/WG changes (Creation, Name change, Move, ...)



- Before 9 march Advice for DIN Secretaries : Notify as much documents as possible
- ISO has started Pre-Migration of Chunk 1 Documents
- On Tue 2021-03-09 : Chunk 1 Go-Live :
 - Content freeze : No more Uploads on eCommittees
 - Downloads from eCommittees still possible
 - CEN Documents should be available for Chunk 1 on next day





