

CEN-BT Electronic balloting application User Guide for the BallotOwner

Revision history

The following revisions have been made to this document:

Date	Version	Person	Summary of changes
2004-12-21	v 0.1	CC	Initial version
2005-01-14	v 1.0	CC	First internal release
2005-04-05	v 2.0	MB	Release 2 with manual Stage change feature
2005-11-17	v 2.1	MB	Adapt to New eB3 version with GD 2. + Screens v 9.2)
2006-08-17	v 3.0	CC	New version of the eB3 software
2006-09-07	v 3.1	MB	Some additional information
2006-09-28	v 3.2	CC	Update ballot creation options

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1. Introduction

The BallotOwner is responsible for the initiation and running of the balloting process. This role is assumed by CMC for CEN-BT ballots. The BallotOwner has the highest access rights.

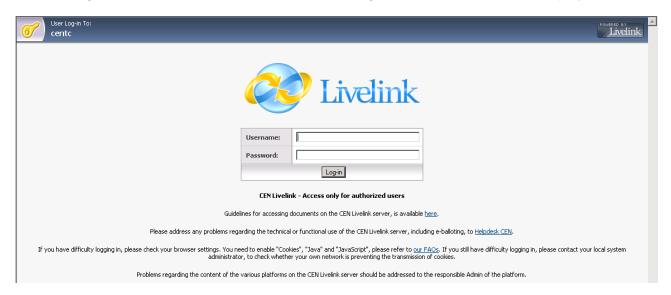
2. Accessing the eB3 environment

The CEN-BT balloting application is hosted at ISO on the new EB3 environment. For the **BT vote by correspondence**, a single sign-on procedure is implemented: users have to log in the LiveLink environment (CENTC server) before using the EB3 Balloting application. The link between the two environments is based on the unique login name (i.e. the user mail address).

Use the following URL: http://cen.iso.org.

3. Login to the server and logout

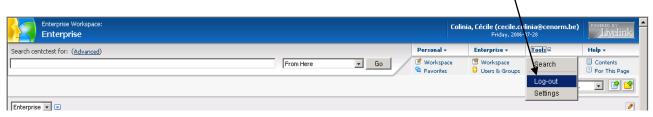
After having entered the above-mentioned URL, the login screen of the server is displayed.



The application can only be accessed by administrators, balloters and other authorized users, who have been appointed by their member bodies and are registered on the CENTC Livelink server.

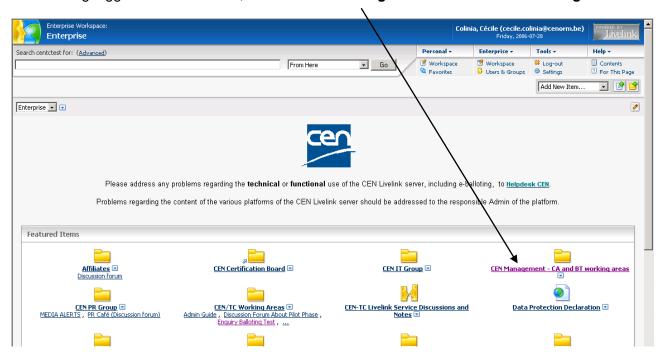
Each balloter must login to the server entering the user name and password provided by CMC or their NSB Administrator in exactly the form specified. For BallotOwner, the user name and password is provided by CMC. (**Note:** the user name and password are both case-sensitive).

To logout, please choose the option *Log-out* from the dropdown menu **Tools**. This menu is only visible after successful log-in.

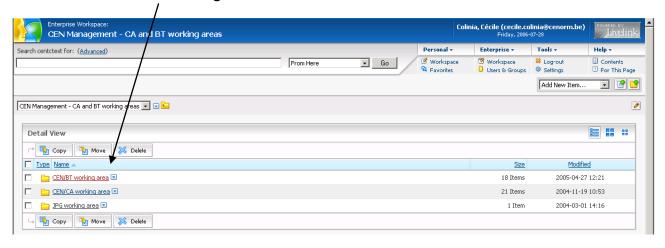


4. Accessing the balloting application

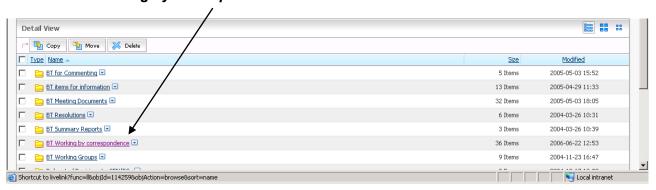
After having logged onto the server, click on 'CEN Management - CA and BT working areas'.



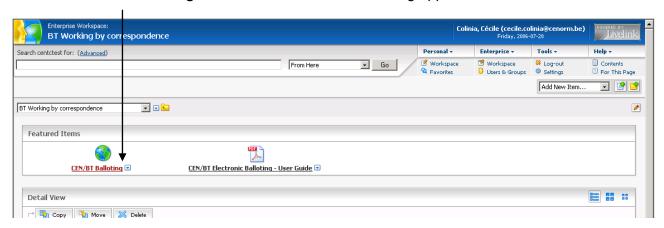
Then click on 'CEN/BT working area'.



Click on 'BT Working by correspondence'.



Click on 'CEN-BT Balloting' to access the electronic balloting application.



<u>Tip</u>: If you want to be able to keep an open window for information on the Livelink platform, you may open the balloting application in a new window (by right-clicking on the link and choosing the "Open in New Window" option).



The BT electronic balloting application is opened.



Note: If you also have another role for another ballot type in the same "Vote Group" (e.g., CEN/CA or CEN/AG...), you will also have access to these ballots from this screen.

In order to only display the CEN/BT ballots, you can use the **Search** option to select on ballot type (see § 9), or temporarily disable the other roles (see the **Manage my roles** option in § 7.1.1. of the **CEN Electronic Balloting Application User Guide**, which is available through the Help option of the software).

Alternative access to the balloting application

You can also use the following link to directly access the balloting application (please take notice that this link is different from the link used in the previous version of the software):

http://cen.iso.org/livelink/eb32/part/viewMyBallots.do?method=doAllOpen&ballotTypes=typeGroupBT

Attention: If you are not yet logged on the CENTC server, the system will ask you to log in first. After logging in, you will directly access the eB3 balloting application.

5. Creation of the CEN-BT ballot

To create a CEN-BT ballot, open the menu **Add New Item** and select **Ballot**. Click then on **CEN/BT Vote by correspondence**.



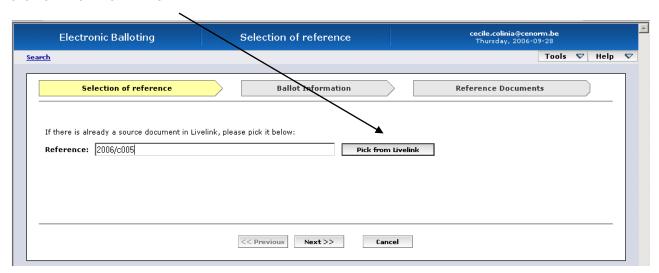
You have then the possibility to:

- either automatically retrieve the ballot data from Livelink (if there is already a source document in Livelink)
- or manually create the metadata of the ballot

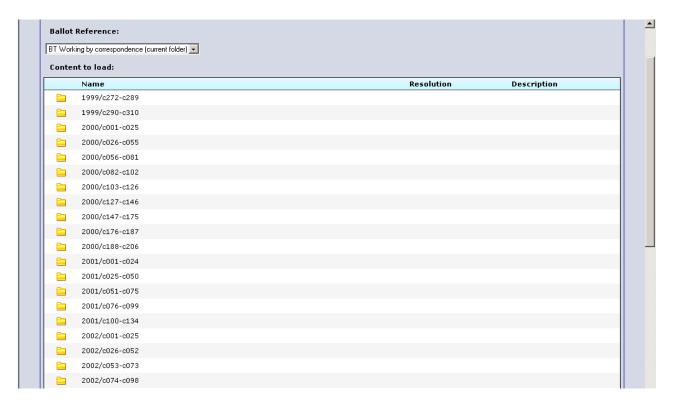
5.1 Automatic ballot data picker

Once you have selected the ballot type you want to create, the tab **Selection of reference** allows you to automatically retrieve all the data available in Livelink.

You may enter the reference of the document you want to retrieve (in the form "yyyy/cnnn"), then click on *Pick from Livelink*:



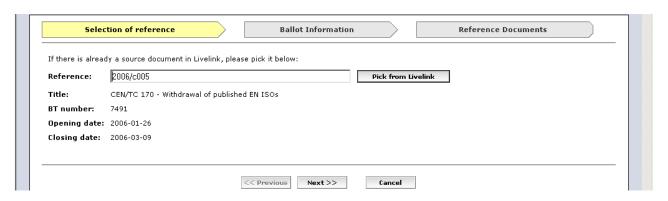
If the syntax is correct, the system will automatically open the corresponding Livelink folder. Otherwise (or if you left the "*Reference*" field blank), it will show all the yearly folders and allow to select the appropriate folder by clicking on its icon:



In the resulting document list, you may then select the appropriate document and click on Load.



The title, BT number and the opening and closing dates are then displayed.

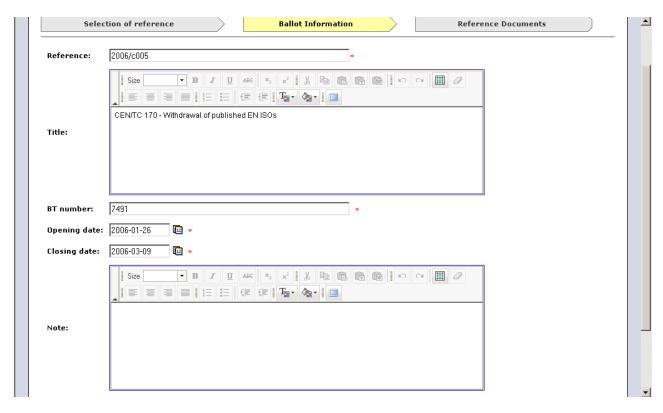


Note: If some data is missing in Livelink, the system will display a warning message:



You may then correct the data in Livelink and restart the Picking operation or you may go forward and add the missing data in the next Balloting screen.

Click on *Next>>* to continue the creation of the ballot.

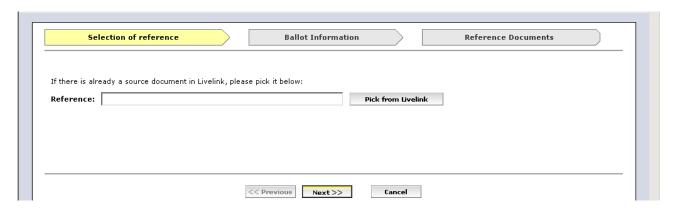


An interactive form containing the ballot information is displayed. You have the possibility to add a Note or to modify the data (see § 5.2 below for detailed explanations on the modification of Ballot data).

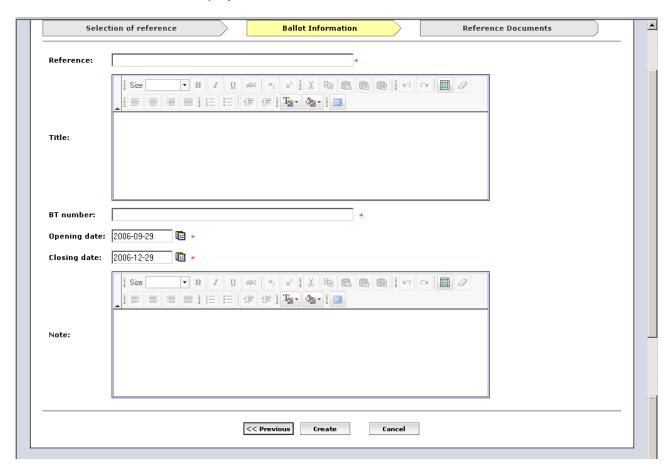
Clicking on *[Create]* will create the ballot. In the next screen [Reference Documents], you can then check that the Reference Document was correctly fetched from Livelink. If needed, you may also upload additional documents, as described in § Error! Reference source not found. below.

5.2 Manual ballot creation

If you want to manually create a ballot, simply click directly on **Next>>** in the **Selection of reference** tab.



An interactive form is then displayed. You have to enter the metadata in the different fields.

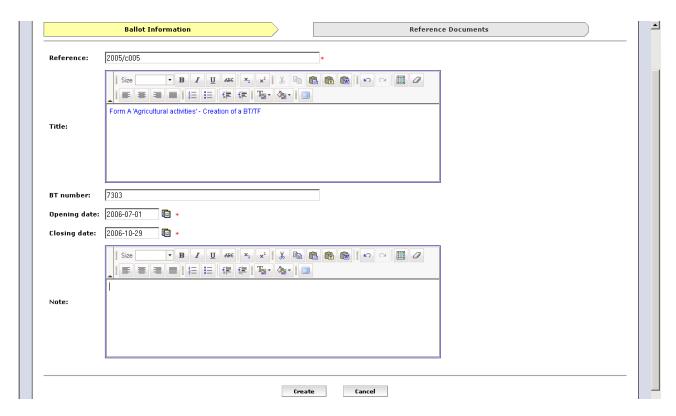


Metadata	Explanation	
Reference	Reference of the draft BT resolution by correspondence (e.g. 2004/c004)	
Title	English title of the draft BT resolution by correspondence	
BT Number	Reference number of the draft BT resolution by correspondence (e.g. BT N 7006)	
Opening date	Issue date of the draft BT resolution by correspondence	
Closing date	The real vote target date (taking into account an eventual extension)	
Note	Ad hoc information to balloters	

Note: You will always be able to modify these metadata while the ballot is open (see § 6).

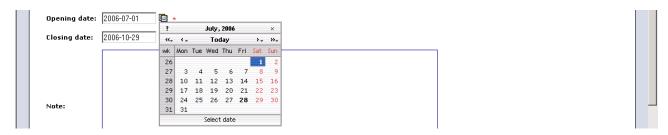
<u>Tip</u>: You can copy/paste the title of the draft resolution from the BT platform, if you have kept an open window on the corresponding page (see tip on page 5).

5.2.1 Ballot Information



The fields *Title* and *Note* are in Rich Text i.e. you can use some formatting features similar to those used in MS Word (e.g. alignment, numbering, bullets, indent...).

Clicking on the icon will open a calendar. Simply click on the appropriate date.

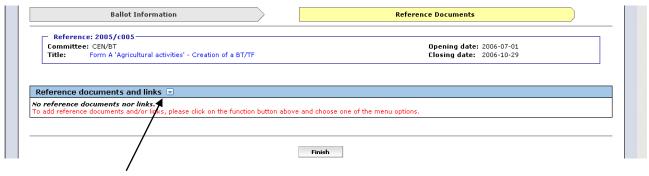


After having entered metadata, click on *Create* to confirm them and to continue the ballot creation by adding the Reference document(s).

Click on Cancel to come back to the ballot screen.

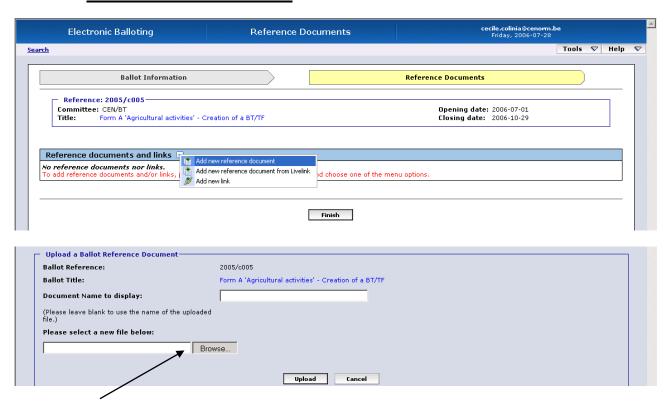
5.2.2 Reference document(s) and links

Note: The balloting documents shall be copied to the balloting folder, not linked or referenced.

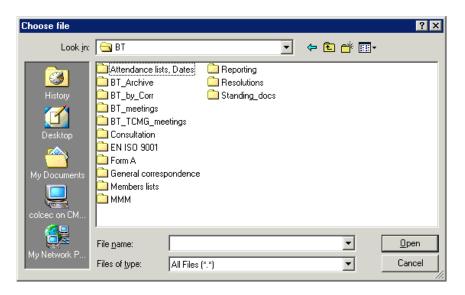


Click on the function button and select the appropriate option:

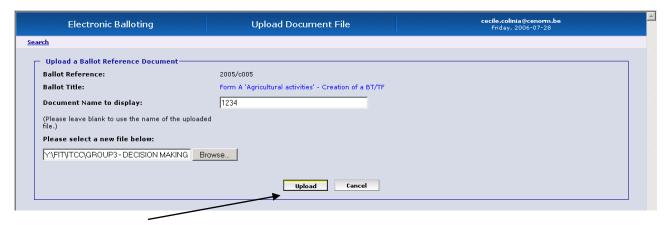
5.2.2.1 Add new reference document



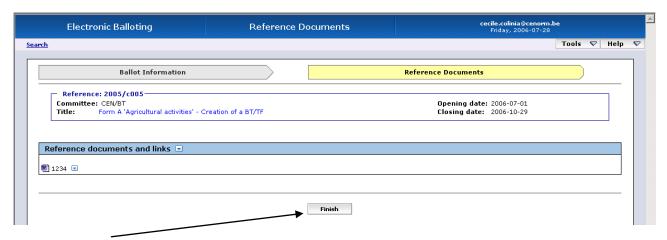
Click on **Browse** to select a document from your local environment.



Double-click on the appropriate file. The system brings back the file. You also have the possibility to put a *Document Name to display*. If you want to use the name of the uploaded file, please simply leave this field blank.

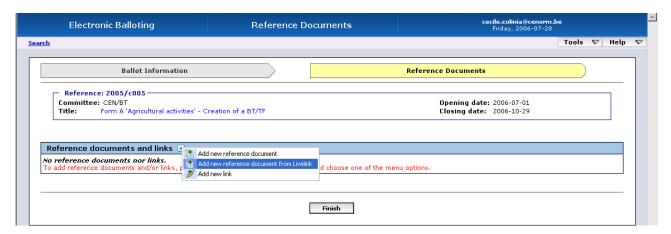


Then click on *Upload* to add the document.

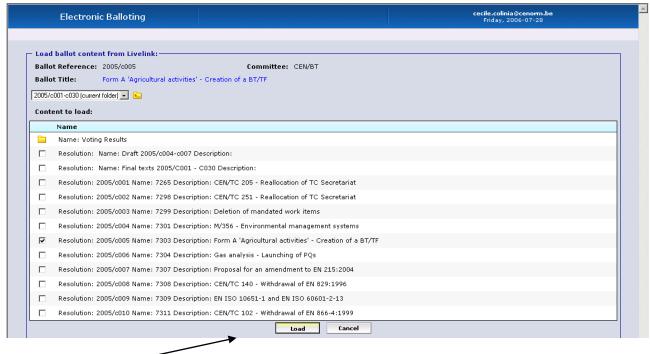


Click on *Finish* to confirm the reference document.

5.2.2.2 Add new reference document from Livelink



Select the appropriate document in the following screen. This screen displays the content of the corresponding folder on the Livelink BT platform.



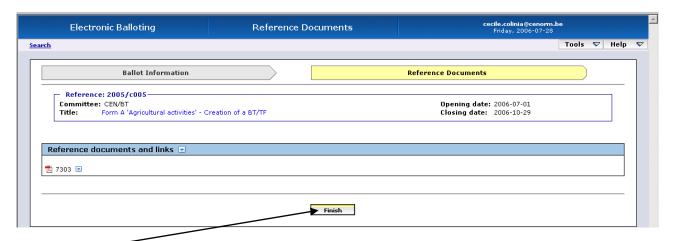
Click on Load.

<u>Note:</u> If the system can not find the correct folder on the basis of the ballot reference you specified, it will display the root folder for "BT Working by Correspondence". You have therefore to check if the reference is correct and/or check that the corresponding resolution documents are stored in the correct folder on the BT platform.

You may also navigate through the folder structure in order to find your document.

Reminder: (see Annex 3)

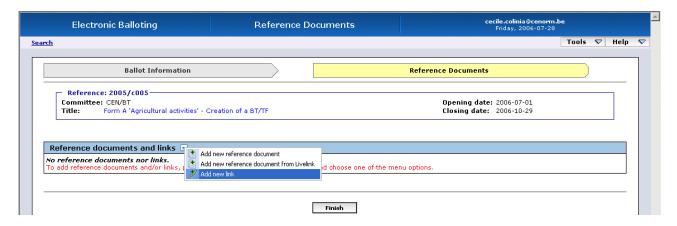
- Document references are in the form <yyyy>/c<nnn> where
 - < vyyy> is the year
 - o <nnn> is the resolution number
- Folders follow the following naming syntax and contain 30 resolutions:
 - o <yyyy>/c001-c030>
 - o <yyyy>/c031-c060>
 - o <yyyy>/c061-c090>



Click on *Finish* to confirm the reference document.

5.2.2.3 Add new link

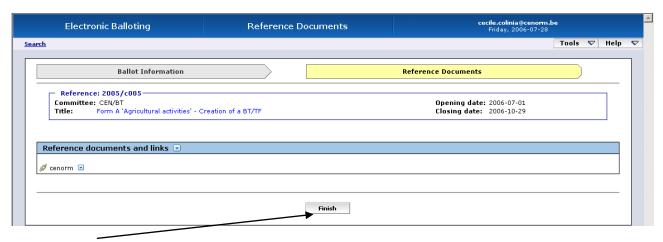
In addition to the reference documents, you also have the possibility to add URL links to complementary information.



Enter the URL Name and the URL.



Confirm with Submit.

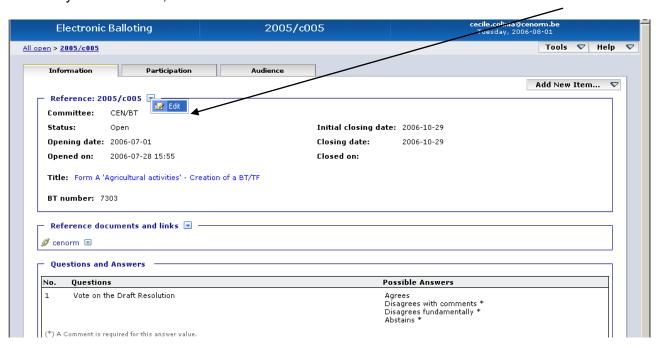


Click on Finish.

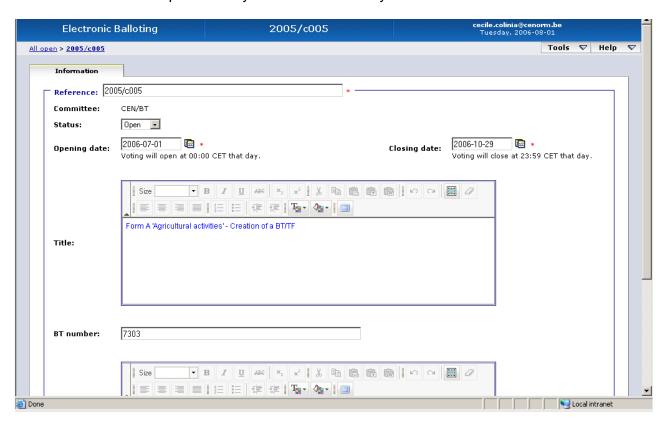
6. Modification of the ballot

6.1 Modification of the metadata

To modify the metadata, click on the function button next to the ballot reference and select *Edit*.



The interactive form is opened and you are able to modify all the metadata.



Click on *Submit* to confirm the modification.

Click on *Reset* to restore the original metadata.

Click on Cancel to come back to the ballot screen.

6.2 Managing Extensions

Extensions are a special case of Ballot Metadata modification: if you change the Closing date of the ballot, the software uses an additional field to keep track of the original Closing Date defined for the ballot.

This field is called the "Initial Closing Date" and it appears in the **Ballot Information tab** of the ballot.



Principle:

- If the Ballot voting period has not been changed, the "Initial Closing Date" and "Closing Date" fields have the same value.
- If an Extension of the voting period has been granted, these two values become different:
 - o "Initial Closing Date" is not changed and allows the users to know the date initially defined
 - o "Closing Date" is changed by the BallotOwner to enforce the new Closing Date of the ballot.



6.3 Modification of the Reference document(s) and links

6.3.1 Modification of reference document

To simply modify the document name, click on the function button next to the document reference and select *Edit*.



You will then be able to modify the document name.

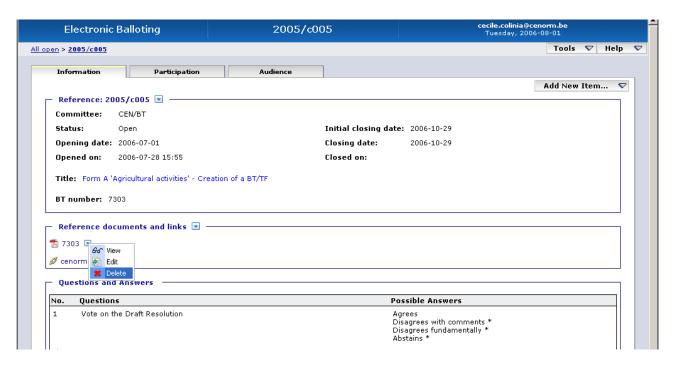


Click on **Submit** to confirm the modification.

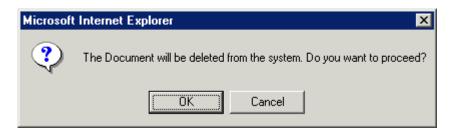
Click on Cancel to come back to the ballot screen.

To modify the document content, you have to replace the existing document by a new one.

Click first on **Delete**.



The system will ask you to confirm the deletion.



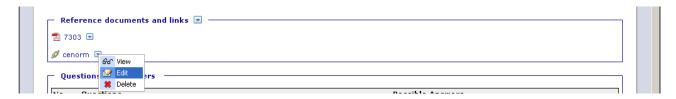
Click on **OK** to confirm the deletion.

Click on Cancel to come back to the ballot screen.

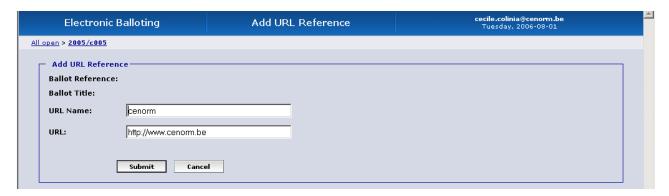
Once deleted, you simply have to add the new reference document (see § 5.2.1 and 5.2.2)

6.3.2 Modification of links

Click on the function button next to the link and select Edit.



You are now able to either modify the *URL Name* and/or the *URL* itself.

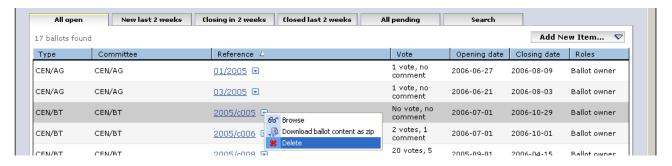


Click on **Submit** to confirm the modification.

Click on Cancel to come back to the ballot screen.

7. Deletion of ballot

To delete a ballot, go to the ballot selection screen and click on the **Function**-button of the appropriate ballot. Choose the option **Delete**.



The system will ask you to confirm the deletion.



Click on **OK** to confirm the deletion.

Click on Cancel to come back to the ballot selection scree.

8. Ballot Participation and audience

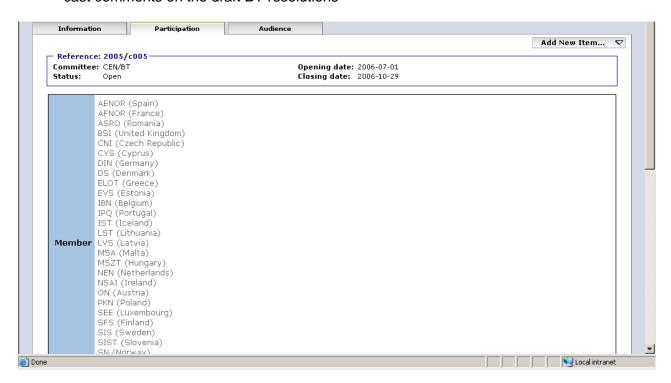
8.1 Participation

You can see the ballot participants by selecting the *Participation* tab of the ballot.

The *participation* of CEN members is fixed at ballot creation, and shall not be subject to modification. This means that e.g. new CEN members should not be allowed to vote on existing open ballots. They will be added to the participation of ballots opened after their official reconnaissance as CEN members.

The following information is displayed on the Ballot Participants screen:

- > Secretariat: Country name + Organization acronym of the organization holding the "Committee" secretariat (not relevant for CEN-BT)
- ➤ **Member:** Country name + Organization acronym of the organizations participating to the ballot and entitled to vote on the draft BT resolutions
- > Liaison: Country name + Organization acronym of the external organizations authorized to cast comments on the draft BT resolutions



8.2 Audience

You can see the ballot audience in the **Audience** tab of the ballot.

The **audience**, i.e. the individuals representing the CEN members as voters, may change while a ballot is open, and also when it is closed.

The following information is displayed on the Ballot Audience screen:

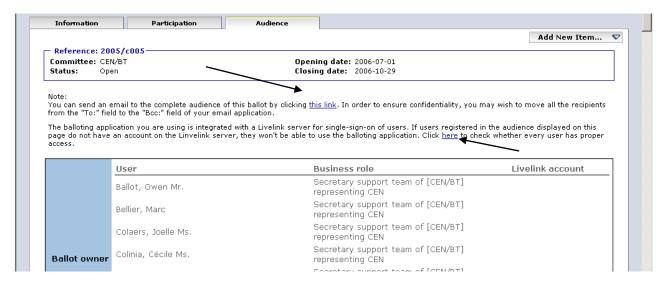
Ballot Owner: User Name + Role and Organization represented

Voter: User Name + Role and Organization represented

Commenter: User Name + Role and Organization represented

Monitor: User Name + Role and Organization represented

Note: See Annex 2 for detailed information on the 4 roles.



- **Note 1:** You have the possibility to send an email to the complete audience of this ballot by clicking on "this link". In order to ensure confidentiality, you may wish to move all the recipients from the "To:" field to the "Bcc:" field of your email application.
- Note 2: The balloting application you are using is integrated with a Livelink server for single-sign-on of users. If users registered in the audience displayed on this page do not have an account on the Linvelink server, they won't be able to use the balloting application. Click on the "here" link to check whether every user has valid access.



9. Searching for particular ballots (Ballot search screen)

The **Search screen** allows you to enter parameters into the search fields and retrieve the ballots which match these criteria. This functionality is useful for specific requests, e.g. to find a ballot based on its reference number, on its opening or closing date etc. It is the only possibility to find ballots, if they exceed the scope of the queries implemented via the Tabs in the *Ballot Selection screen*.

On the ballot selection screen, click on the **Search** tab to open the **Ballot Search screen**. You may also use the '**Search'** option in the '**Tools**' menu.



To initiate a search, click on **Search** after having entered the search parameters. To clear the screen and remove the search parameters, click on **Reset**.

The **Search screen** allows to enter or select parameters in the following search fields:

Fields in the Search screen	Explanation/Function of the field
Туре	Selecting a ballot type (currently, only <i>CEN-BT</i> and <i>Enquiry</i> are available) will retrieve the ballots of this type. You can then define additional search criteria (e.g. status, closing date) to refine your query.
Status	Selecting a ballot status (<i>Open, Pending, Closed</i>) will automatically retrieve all the ballots which are currently under this status. You can then define additional search criteria (e.g. opening date, closing date) to refine your query.
Reference or Title	You can enter a string of characters that is part of the ballot reference or title. Then click on 'Search' to have the result. (Note: this is not case-sensitive).
Committee	Selecting a ballot committee (in this case, only <i>CEN-BT</i> is available) will automatically retrieve all the ballots of this committee. You can then define additional search criteria (e.g. status, closing date) to refine your query.
Opening date	Specifies that the date in the range between "From" and "To" is an opening date
Closing date	Specifies that the date in the range between "From" and "To" is a closing date
From	Range start date
То	Range end date

- <u>Note 1</u>: Unlike the previous version of the eB3 software, you have to click on the 'Search' button to have the result. The screen is not updated automatically anymore.
- Note 2: Like in the Tab lists above, these Search lists may be sorted by clicking on column headers and you may navigate from page to page when the number of ballots present in the search results is superior to 20.

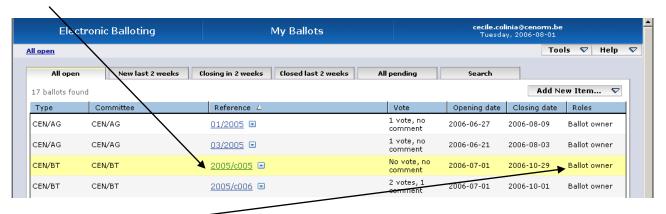


10. Voting on behalf of an Organization

Once the vote is open, the BallotOwner can cast a vote on behalf of an Organization.

10.1 Ballot selection

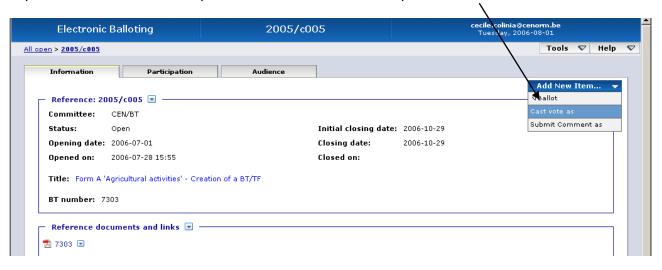
Go to Tab **All Open** and select the ballot for which you have to cast a vote by clicking on its **Reference**.



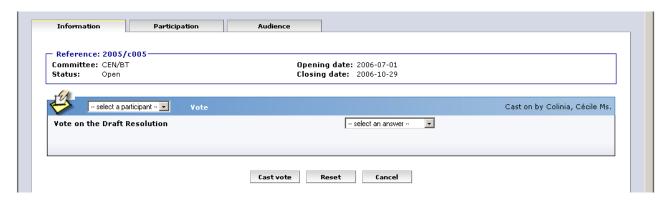
Note: In the column *Roles* you see your own status in this ballot.

10.2 Casting vote on behalf of an organization

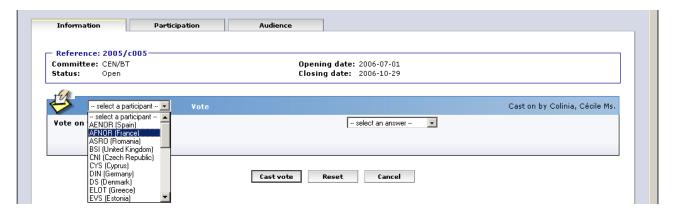
Open the Add New Item dropdown menu and choose the option Cast Vote as.



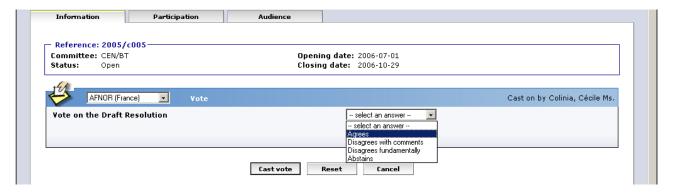
The Vote screen is displayed.



Select first the organization on behalf of which you are voting.



Then select an answer.

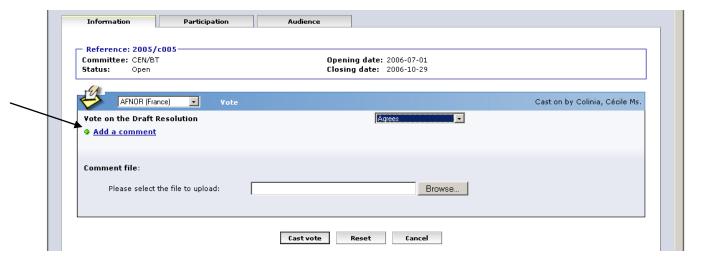


For each type of ballot, a number of defined vote options exist. Choosing a certain vote option may require that you submit comments in conjunction with your vote.

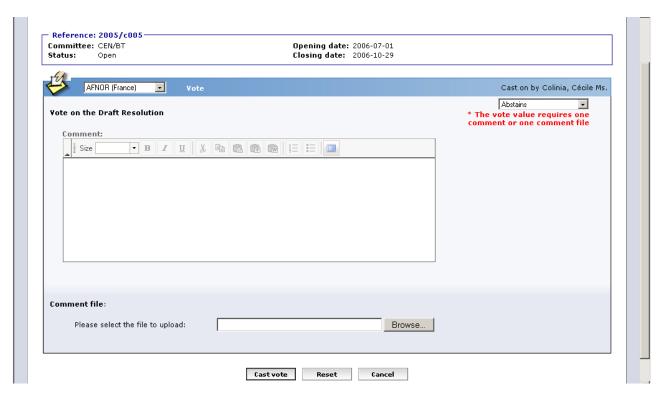
A list of permitted vote options and the requirement to submit comments is given in **Annex 1** of this User guide.

Selecting an answer will give the possibility to add a comment (text and/or file):

If you want to add a comment text for an answer not necessarily requesting one (e.g. 'Agrees'), you first have to click on Add a comment in order to be able to introduce your comment.



For options requesting one comment (or comment file), the comment box is automatically opened once you have selected one of these options.



You have the possibility to either enter a comment text and/or add a comment file (there is only one comment file per vote and ballot).

Comment text (preferred method to use)

Enter your text in the box. You also have the possibility to format your text (bold, italic, bullets...).

This method is preferred because comments input in this field are automatically collated by the system when generating the Results file at ballot closure.

See **Annex 4** for detailed information on the capabilities and limitations of these Rich Text fields.

> Comment file (only use this option for long documents)

To add a comment file, click on **Browse...** and select your file (the preferred format for these files is Microsoft Word .DOC).

Once you have voted (+ added comments if required), click on **Cast vote** to confirm the vote.

If you click on **Reset**, the Vote options you have just entered will be removed.

If you click on **Cancel**, you come back to the ballot screen without validating the vote.

After having cast a vote, the name of the balloter who cast the vote, is displayed in the list of the *Ballot Information Tab*, together with the date and time of this action.



Note: If the vote is modified, the name of the person who has last modified the vote is displayed.

View comments

Clicking on the hyperlink (i.e. participant name) will open the comment file (in HTML-format).



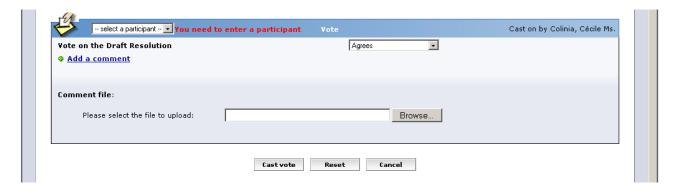
The [+] and [-] buttons next to the Answer allow to Open/Close textual comments associated with this answer.

The [+] and [-] buttons above the column 'Type' allow to Open/Close all the textual comments in one go.

10.3 Error messages

If you input incorrect values (missing vote value, missing comment...), the system will display the following error messages:

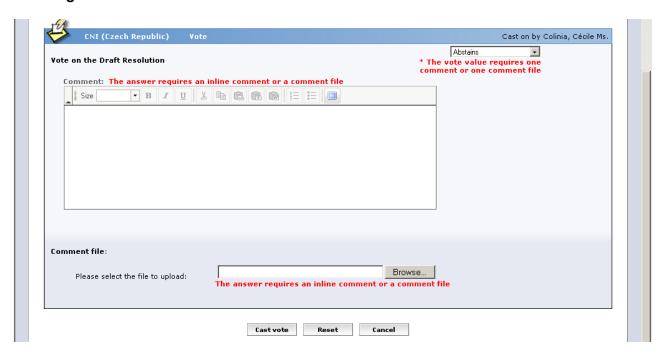
- Missing participant:



- Missing vote value:



- Missing comment:



- Formatting errors :

When pasting text from other applications, the following messages warn the user of conversion problems:

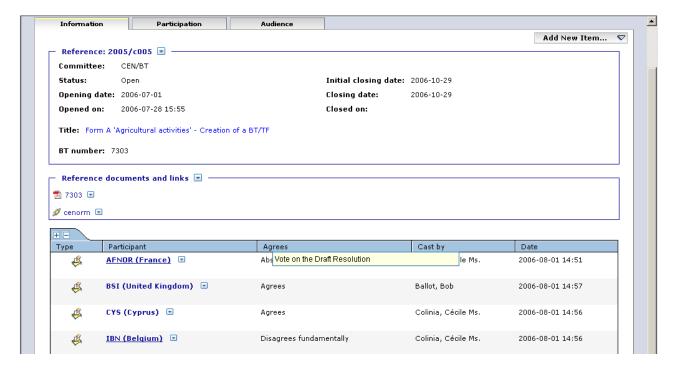
- Input contains disallowed formatting (i.e tables or images) please modify your input
- Input contains formatting errors please modify your input



See Annex 4: How to use Rich text input fields for information on these messages and the handling of Rich Text fields.

10.4 Display of vote

As BallotOwner, after having cast a vote, you will be able to see all the votes cast (by you or by the different voters) during the balloting period.

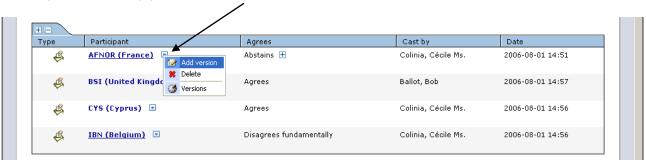


The following information is displayed on the Ballot screen:

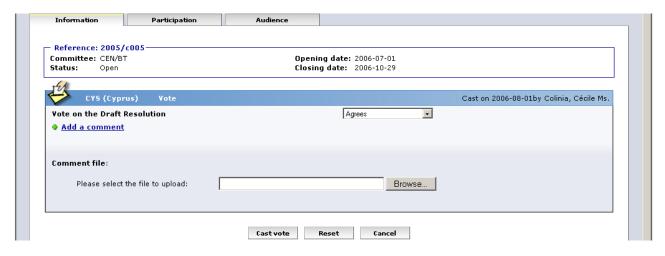
- o Type: Vote [€] or Comment [♣]
- Participant: Country name and organization name of the voter. If a comment file has been added to the vote, the country name is underlined. Click on the country name to have access to the comment.
- Agrees: Displays the answer to the Question.
- Cast by: Login-name of the balloter who has cast the vote. If the vote is modified, the login-name of the person who has last modified the vote is displayed.
- Date: Date of the last modification.

10.5 Modification of votes

If you wish to modify a vote already cast, click on the **Function**-Button for the vote and choose the option **Add version**. This will display the **Vote screen** and you can choose another vote option and/or you can modify your comment (text and/or file).



The **Vote** screen is displayed and you are able to modify the vote.



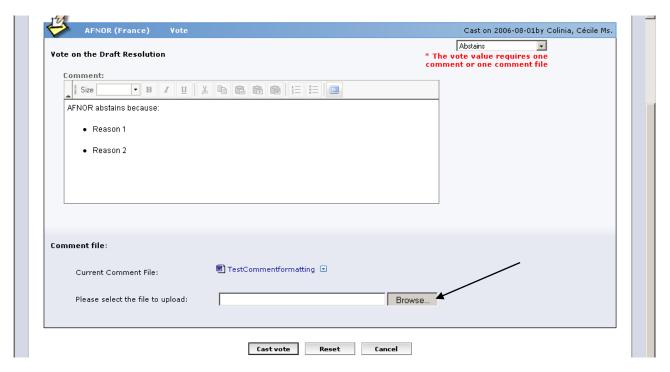
If there was not yet a comment text before, click on *Add a comment* to add one now. If there was already a comment text, you will be able to modify it directly.

Click on *Cast vote* to confirm your modifications.

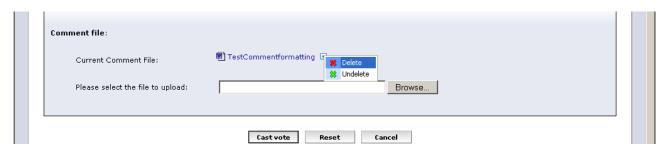
Click on *Reset* to restore the initial value.

Click on Cancel to come back to the ballot screen.

To modify the comment file, simply browse on your local system to upload the new version of your comment. It will automatically supersede the previous version.



To delete the comment file, click on the function button next to the comment file and choose the option 'Delete'.



The following message will be displayed:

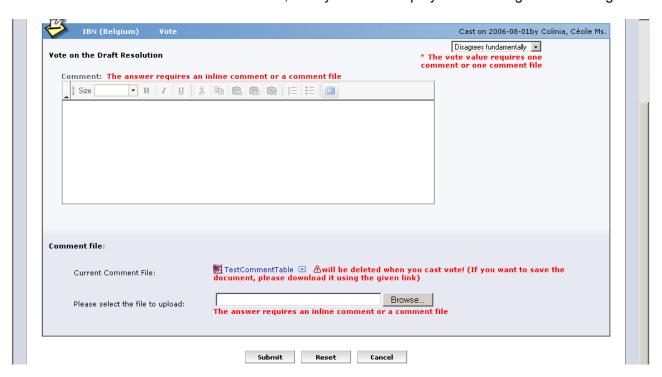


Click on *Cast vote* to delete the file (you also have the possibility to first save the comment by downloading it before deleting it).

The comment file is deleted and the system comes back to the ballot screen.



Attention: If you delete a comment file for a vote value requesting a comment and that no comment has been entered, the system will display the following error message:



Simply click on 'Browse' and select the new file. Confirm with Submit.

<u>Note</u>: To browse the different versions of a vote, select the "*Versions*" option in the function menu of the vote.



The screen will show all the successive versions, with a behaviour similar to the Voting section of the ballot "*Information*" tab: clicking on the name of the country opens the Comment file, if it exists.

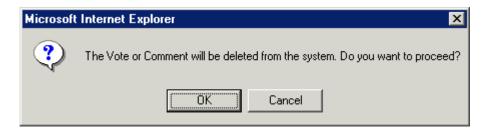


10.6 Deletion of votes

If you need to delete a vote, click on the **Function**-button for the vote and choose the option **Delete**.



The system will ask you to confirm the deletion.



Click on OK.

This option should be used with caution, and only in exceptional circumstances, as it completely destroys the existing Vote object.

Note that a vote and an accompanying comment (text and/or file) can be modified and/or deleted as long as the status of the ballot is open.

If there is more than one balloter authorized to cast a vote on behalf of an organization, any other balloter of that organization with the same permission can modify or delete a vote or a comment which had been submitted by the previous balloter.

11. Submit a comment on behalf of an organization

11.1 Ballot selection

First select the ballot in the **Ballot Selection screen** (or via the Search function described in § 8).

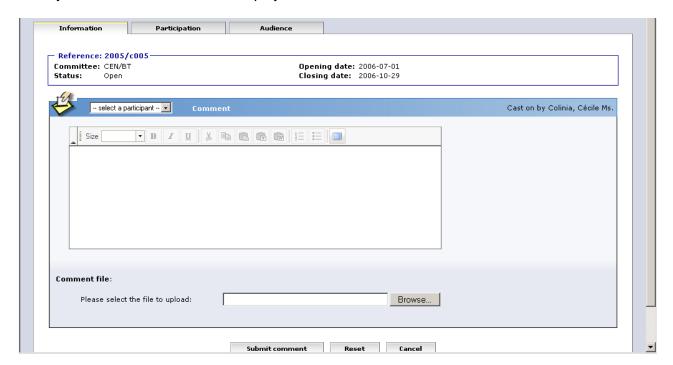


11.2 Submit a comment on the draft Resolution

Open the Add New Item dropdown menu and choose the option Submit Comment as.



The *Upload comment screen* is displayed.



Select a participant and then enter a comment text and/or a comment file.

Click on **Submit comment** to confirm the comment.

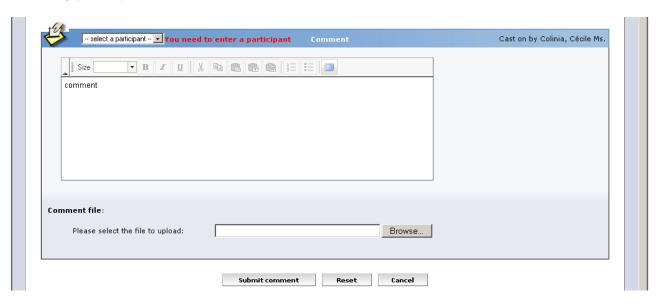
Click on **Reset** to restore the initial screen.

Click on Cancel to come back to the ballot screen.

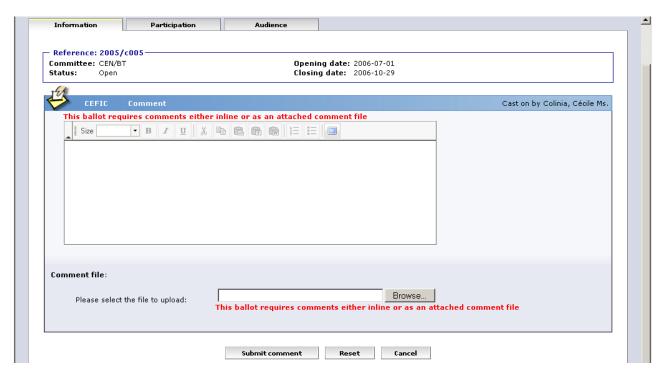
11.3 Error messages

If you input incorrect values (missing vote value, missing comment...), the system will display the following error messages:

- Missing participant:



- Missing comment :



- Formatting errors :

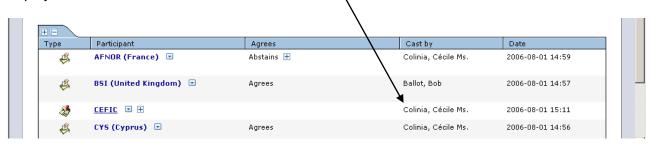
When pasting text from other applications, the following messages warn the user of conversion problems:

Input contains disallowed formatting (i.e tables or images) - please modify your input
 Input contains formatting errors - please modify your input

See Annex 4 for detailed information on the capabilities and limitations of these Rich Text fields.

11.4 Display of comment

After having submitted a comment, the name of the commenter who has uploaded the comment is displayed on the *Ballot information screen*.



Note: If the comment is modified, the name of the person who has last modified the comment is displayed.

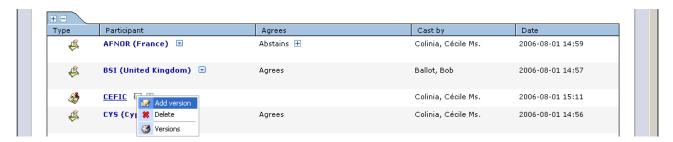
Clicking on the hyperlink (i.e. Participant name) will open the comment file (in HTML-format).

The [+] and [-] buttons next to the Answer allow to Open/Close textual comments associated with this answer.

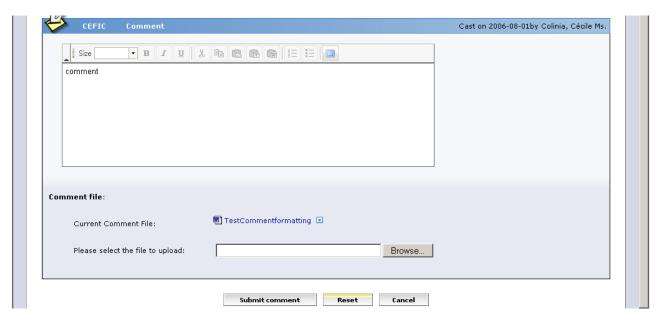
The [+] and [-] buttons above the column 'Type' allow to Open/Close all the textual comments in one go.

11.5 Modification/Deletion of a comment file

If you wish to modify a comment already submitted, click on the **Function**-Button for the Comment and choose the option *Add version*.



This will display the *Comment screen* where you can modify your comment (text and/or file).



Click on Submit comment in order to confirm your modifications.

Click on *Reset* to restore the initial value.

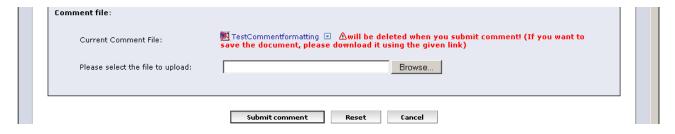
Click on Cancel to come back to the ballot screen.

To modify the comment file, simply browse on your local system to upload the new version of your comment. It will automatically supersede the previous version.

To delete the comment file, click on the function button next to the comment file and choose the option 'Delete'.

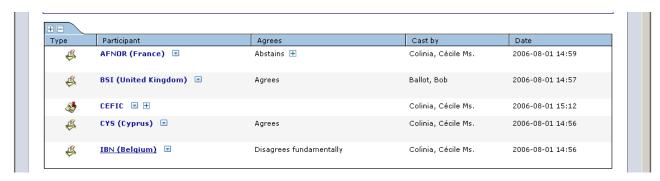


The following message will be displayed:



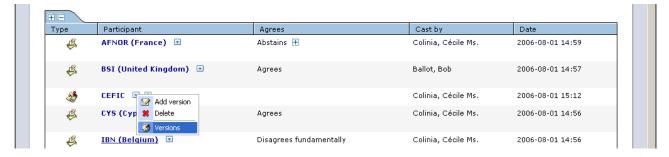
Click on **Submit comment** to delete the file (you also have the possibility to first save the comment by downloading it before deleting it).

The comment file is deleted and the system comes back to the ballot screen.

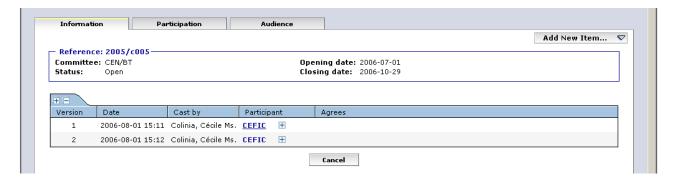


Note:

To browse the different versions of a comment, select the "*Versions*" option in the function menu of the comment.

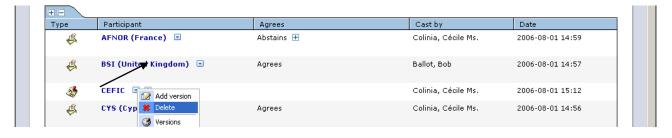


The screen will show all the successive versions, with a behaviour similar to the Voting section of the ballot "*Information*" tab: clicking on the name of the country opens the Comment file, if it exists.

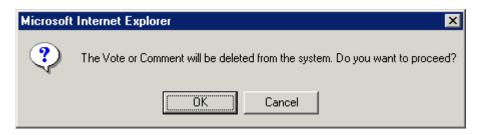


11.6 Deletion of comment

If you need to delete the comment, click on the **Function**-button for the comment and choose the option **Delete**.



The system will ask you to confirm the deletion.



Click on OK.

This option should be used with caution, and only in exceptional circumstances, as it completely destroys the existing Comment object.

Note that a comment (text and/or file) can be modified and/or deleted as long as the status of the ballot is open.

If there is more than one balloter authorized to submit comments on behalf of an organization, any other commenter of that organization with the same permission can modify or delete a comment which had been submitted by the previous commenter.

12. Pending stage

12.1 Access to ballots during the Pending stage

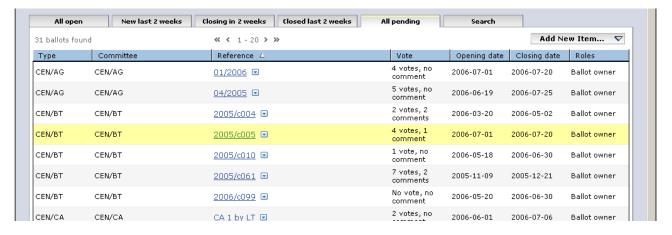
In this stage, only the BallotOwner can modify a vote and/or comment on behalf of a balloter.

Other users (ObligatedVoters, Commenters and Monitors) are only able to see the votes or comments cast by their own organization, but not those cast by other CEN members.

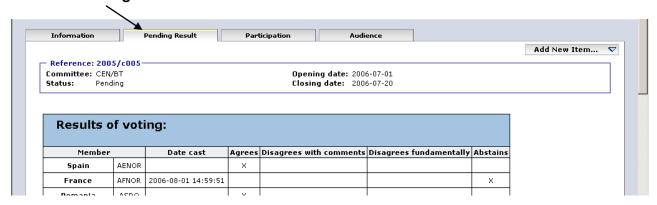
12.2 Closing the ballot (manual)

During the Pending stage, the BallotOwner decides the final outcome of the ballot by manually entering the final result value. This operation triggers the transition to the next stage (i.e. Closed).

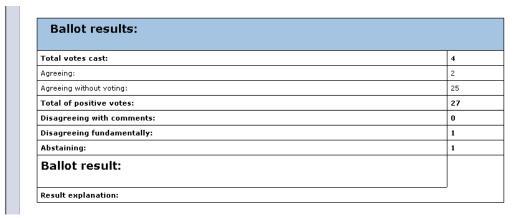
Select the ballot (either using the *All pending* tab or the *Search* facilities).



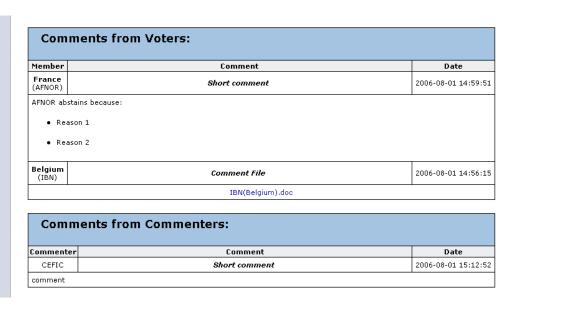
Go to tab **Pending Result**.



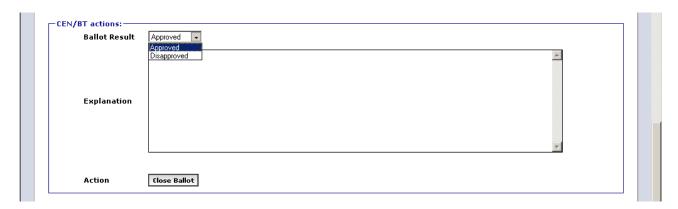
This screen displays the votes cast by each member body (+ a summary of the ballot results, e.g. total of votes cast, total of positive votes...).



Comments submitted in conjunction with a vote are also displayed on that screen (comments from Voters and comments from Commenters).



Go to the bottom of the screen in order to manually close the ballot. You also have the possibility to add an explanation.



Select the appropriate *Ballot Result* (either *Approved* or *Disapproved*) and if necessary add an explanation. Click then on *Close Ballot* to confirm the closure of the ballot.

The system displays a Close Ballot Report.



If all the different tasks succeeded, click on **OK** to continue to close the ballot.

In certain cases, the ballot will not be closed and the report will give you the reasons.

Example:



13. Accessing the results of closed ballots and comments

To access the result of closed ballots, you have two options:

a) If the ballot was closed within the last two weeks, click on the tab **Closed last 2 weeks** from the **Ballot Selection screen**. This results in a list of those ballots, to which a balloter has access and which were closed within the last two weeks.



<u>Note</u>: for closed ballots, the info displayed under the column Vote is the total of votes/comments received and not only the vote/comment of your own member body.

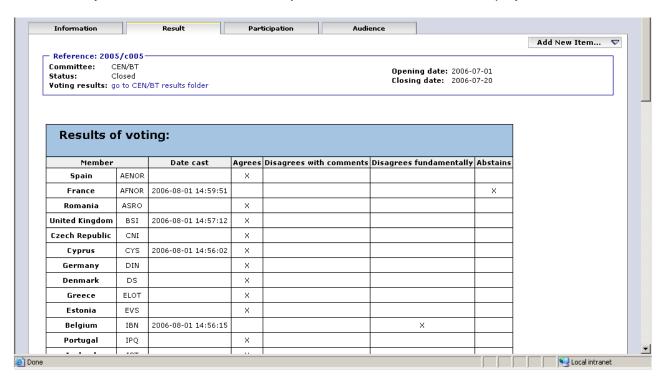
b) If the ballot was closed longer than two weeks ago, you need to use the **Ballot Search** screen (see § 9). Change the setting for **Status** to *Closed*. To limit the number of ballots displayed in the list, you may enter a time range for the start or the end date of the ballots.



Clicking on the **Ballot Reference** of any of the listed ballots will open the **Ballot** and give you the possibility to access the vote result screen.

13.1 The Vote result screen

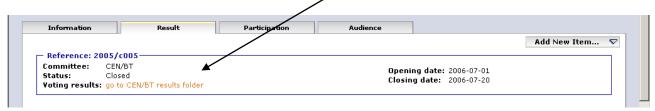
After a ballot is closed, the balloters, monitors and commenters can access the **Vote result** screen. This screen displays the overall ballot result for the document, including the votes by each member body. Comments submitted in conjunction with a vote are also displayed in that screen.

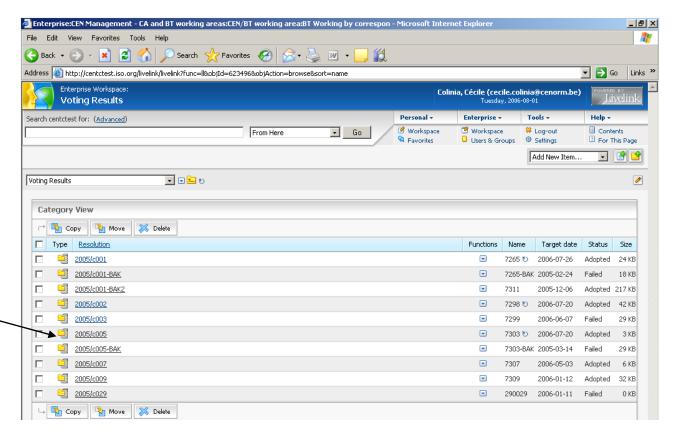


			+				
Iceland	IST		×				
Lithuania	LST		×				
Latvia	LVS		×				
Malta	MSA		×				
Hungary	MSZT		×				
Netherlands	NEN		×				
Ireland	NSAI		×				
Austria	ON		×				
Poland	PKN		×				
Luxembourg	SEE		×				
Finland	SFS		×				
Sweden	SIS		×				
Slovenia	SIST		×				
Norway	SN		×				
Switzerland	SNV		×				
Slovakia	SUTN		×				
Italy	UNI		×				
Agreeing without voting: Total of positive votes: Disagreeing with comments: Disagreeing fundamentally: Abstaining: Ballot result: Approved Explanation: bla bla bla							
Ballot resi	ion:	ı Voters					
Ballot resu	ion:	ı Voters:	Comm	nent		Dat -	e
Result explanat Commen Member France	ion:		Comm Short cor			Dat 2006-08-01	
Ballot resi	ion: Its fron						
Result explanat Commen Member France (AFNOR) AFNOR abstains b Reason 1 Reason 2	ion: Its fron		Short con	nment nt File	Explanation: bla l		14:59:51
Result explanat Commen Member France (AFNOR) AFNOR abstains b Reason 1 Reason 2	ion: Its fron		Short con	nment	Explanation: bla l	2006-08-01	14:59:51
Result explanat Commen Member France (AFNOR) AFNOR abstains b Reason 1 Reason 2 Belgium (IBN)	ion: its fron		Short con Commen	nment nt File	Explanation: bla l	2006-08-01	14:59:51
Result explanat Commen Member France (AFNOR) AFNOR abstains b Reason 1 Reason 2 Belgium (IBN)	ion: its fron	,	Commer IBN	nment nt File	Explanation: bla l	2006-08-01	14:59:51 14:56:15
Commen Commen Member France (AFNOR) AFNOR abstains b Reason 1 Reason 2 Belgium (IBN)	ion: its fron	,	Commer IBN	nment at File (Belgium).do	Explanation: bla l	2006-08-01	14:59:51 14:56:15

13.2 Go to CEN/BT results folder

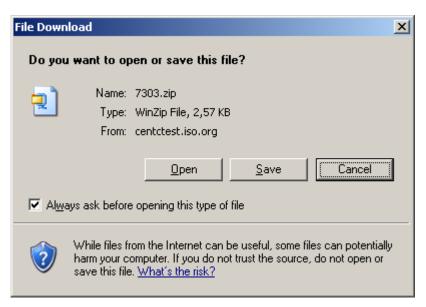
In the *Result* screen header, clicking on 'go to *CEN/BT results folder*' (Voting results) will open the related folder in the CEN/BT Working Area.

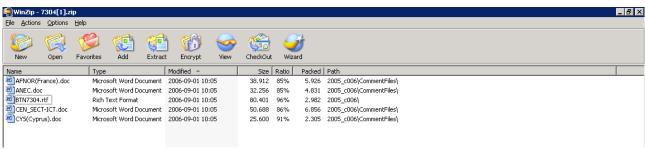




Results from balloting are combined in a Zip file (e.g. **2005/c005**) containing the different comment files as well as the ballot result document in RTF format (see example in Annex 4).

By clicking on the **Resolution** reference, you have the possibility to open or save the zip file.

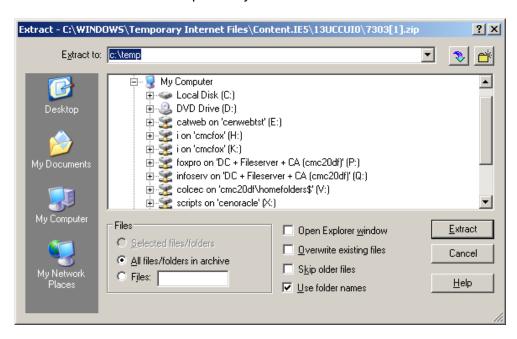




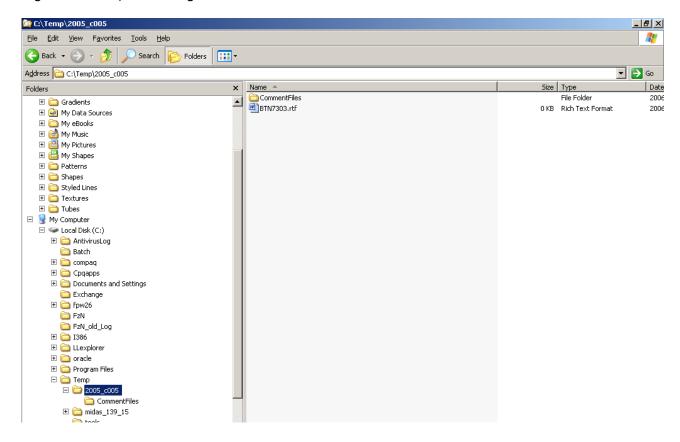
The zip file contains:

- A document called "BTNxxxx.rtf" containing the ballot result (same content as the ballot result page in the balloting environment).
- The different comment files.

Extract the content of the zip file to your local environment.



The system will save the *.rtf* document on that drive (e.g. c:\temp) and will create a folder (named e.g. 2005/c005) containing 1 sub-folder: *CommentFiles*.



Open the .rtf results file in Word. The associated documents will appear as links and it will be easy to navigate to the text of every comment from this page.

14. Exceptional cases – Modification of ballot status

In exceptional cases you might need to manually modify a ballot status, e.g. to re-open a pending or closed ballot, or to put back a ballot opened by mistake in status "Created"...

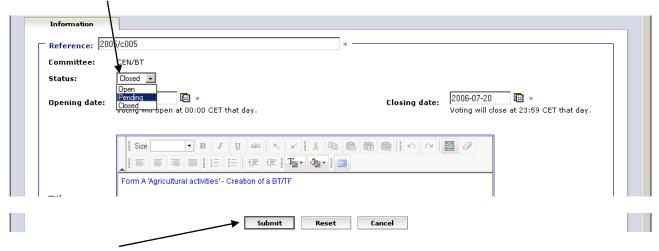
Select the ballot.



Edit the ballot.



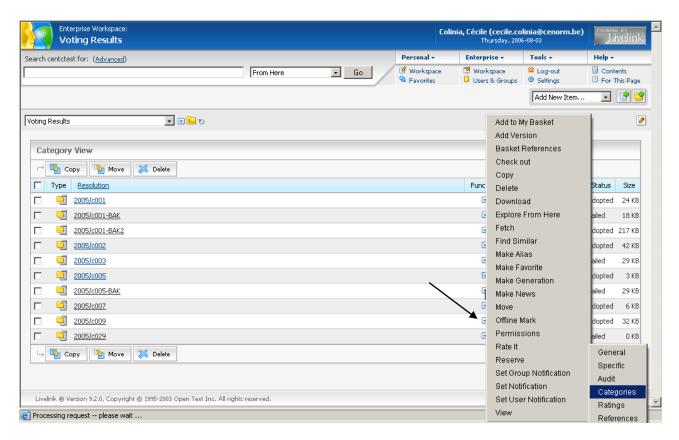
Modify the Status and if necessary, the Opening/Closing date.



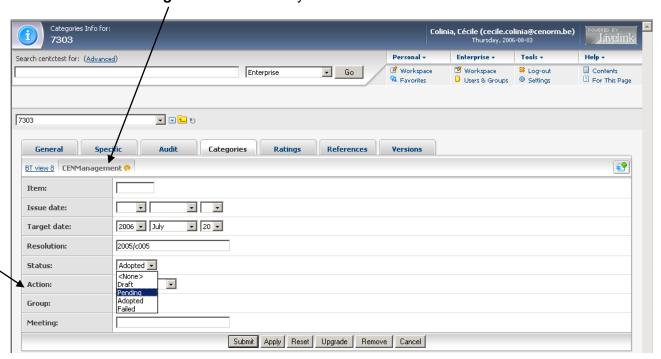
Confirm with Submit.

Normally, the system performs automatic transitions from 'Created' to 'Open' and from 'Open' to 'Pending' on the basis of the opening and closing dates given in the ballot metadata. These automatic transitions can only be triggered once. It means that, if the BallotOwner changes the state of a ballot from 'Open' to 'Created' in order to correct some data, he/she will have to manually change the state from 'Created' to 'Open' afterwards. The system will not perform the state change automatically, even if the opening date is due.

Note 2: In these exceptional cases the ballot status displayed on the CEN/BT platform on Livelink (under folder "Voting results") won't be updated automatically. You will have to update it manually.



Click first on **CENManagement**. Then modify the **Status** and confirm with Submit.



15. Notifications

15.1 Opening and closing notifications

E-mail notifications about newly opened and closed ballots are sent on the open and close date to all balloters for the ballots they are registered for. The notifications are sent every working weekday at 10:00 in the morning.

Notifications are personal and only contain ballots relevant to that person. If there is more than one ballot opened or closed at the same time, information about all relevant ballots is included in the same e-mail.

15.2 Important notice

We cannot guarantee at 100 % the correct delivery of notifications. It is the NSB's responsibility to check the ballots present in the e-Balloting environment on a regular basis, every week for example (same policy as in ISO).

ANNEX 1 : Vote options and comments required

Ballot type = CEN-BT

Vote options	Comments required	Communication of comments	
Agrees	May comment	Text field (preferred) or Word file	
Disagrees with comments	Must comment	Text field (preferred) or Word file	
Disagrees fundamentally	Must comment	Text field (preferred) or Word file	
Abstains	Must comment	Text field (preferred) or Word file	

ANNEX 2: Terms used in the application related to different roles in balloting

On various screens, some terms are used related to roles in the balloting process with which you may not be familiar. The table below gives an overview and explanations of these terms and relates it to business functions in CEN. Note that each role can be assumed by more than one individual for any ballot.

Terms related to balloting roles	Explanations of the roles & Corresponding business function in CEN		
BallotOwner	Responsible to initiate and run the balloting process. This role is assumed by CMC for CEN-BT ballots.		
Voter	Member of the CEN BT, authorized to vote on behalf of his/her national member organization, or some other person(s) appointed by him/her.		
Monitor	Person representing a CEN member who has read/viewer access to the ballots and votes of his/her organization without having the permission to cast, modify or delete a vote/comment him/herself. This role may also be used to give access to the results when voting is closed (example: for the BT Chair).		
Commenter	Observers and Rapporteurs: some external Organizations (other than NSB members) may be allowed to post comments on BT resolutions and to see Ballot Results after Ballot closure.		

ANNEX 3: Operation of the "BT by Correspondence" folder.

A3.1 General instructions

(Instructions taken from the "User Guide to the CEN/BT working area on Livelink")

The aim of the folder "BT Working by correspondence" is to support the operation of the work of the BT by correspondence.

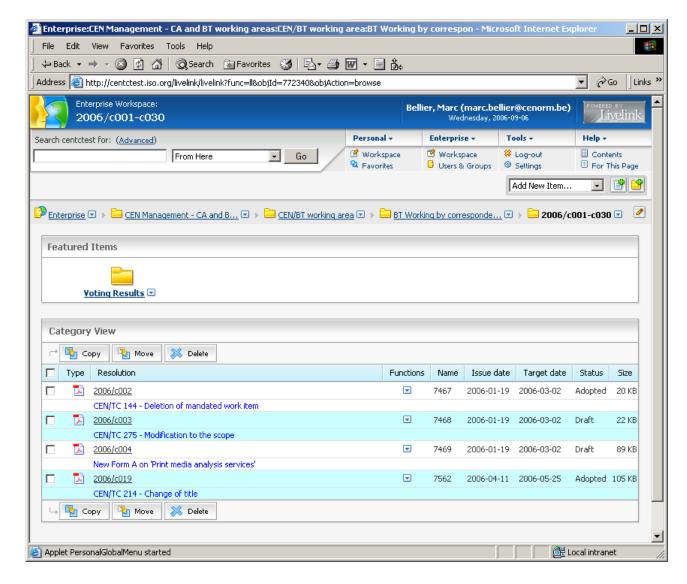
The folder is made of subfolders of maximum 30 BT documents for voting each. The name of these subfolders indicates the draft resolutions contained therein, their issue date, the related target date for balloting and the current status of the document:

Draft : before and during the Voting period

Pending: Voting is closed, but final outcome not input by CMC yet

• Adopted : CMC has closed the ballot with an Acceptation

• Failed: CMC has closed the ballot with a Failure



Each of these subfolders contains:

• a list of DRAFT BT documents for voting by correspondence indicating the draft resolution number, the target date for voting and current resolution status.

- ZIP files.containing sets of the above documents grouped by target date for voting.
- a 'Voting Results' folder where a list of voting results and related comments are stored as soon as voting are closed. ZIP files for voting results are available as well.
- a *MS Word* document *'Final Resolutions ...'* with the final text of resolutions (updated each time the voting deadline has passed).

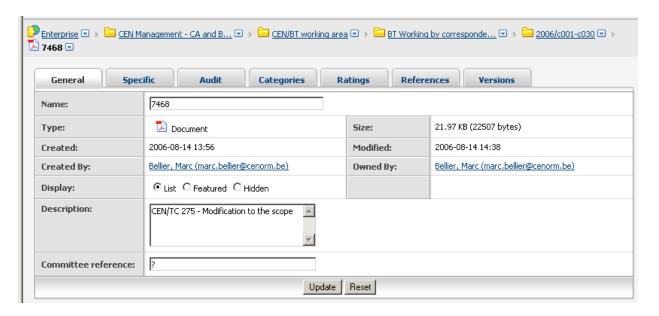
<u>IMPORTANT</u>: Please note that once a resolution has passed the voting deadline and the voting result is available, the 'Status' attribute in the list will indicate the voting result. The document itself, however, retains the original proposal and the final text of the resolution can be found in the updated 'Final Resolutions - ...' document.

The 'Final Resolutions - ...' document, once finalized will be posted under the 'BT Resolutions' folder.

A3.2 Procedure and Naming Conventions

To ensure a correct working of the link between the BT Livelink platform and the CEN/BT e-Balloting software, some naming conventions and constraints must be respected when adding documents to the **BT Working by correspondence** Folder.

- Folders follow the following naming syntax and contain a maximum of 30 resolutions :
 - o <yyyy>/c001-c030>
 - o <yyyy>/c031-c060>
 - o <yyyy>/c061-c090>

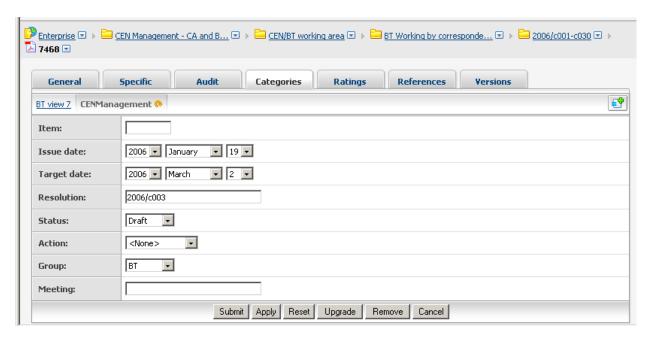


When uploading the document, the following information must be entered in the General Info
Tab:

o **Name**: BT number of the document

Description: Subject of the Resolution (summarized if too long)

Other fields are automatically set by Livelink.



- the following information should be entered in the Categories Info Tab:
 - o Issue date: Issue date of the document
 - o Target date: Expected closing date of the ballot
 - o **Resolution**: Document reference in the form <yyyy>/c<nnn> where
 - <yyyy> is the year
 - <nnn> is the resolution number
 - Status:
 - **Draft** when the document is uploaded
 - Other status values (*Pending*, *Adopted*, *Failed*) will be automatically updated by the e-Balloting software.
 - o *Group*: "BT" in this case

ANNEX 4: How to use Rich text input fields.

A4.1 Rich Text features

The BT e-Balloting software allows the user to enter textual data in several *Rich Text entry fields*:

- Resolution Title
- Resolution Ad Hoc Note
- Comment text field used by Voters or Commenters

These Rich Text input fields have some features similar to those offered by a word processing tool like Microsoft Word.

The following functions may be accessed through the buttons present in the toolbar at the top of all Rich Text fields:

Size medium ▼	Change text font size Possible values:
	 x-small x-small (= default size used in eB3) small medium large x-large xx-large
В	Format text to Bold
I	Format text to Italicized
ū	Format text to <u>Underlined</u>
1445	Make numbered list
i ≡	Make bulleted list

The following buttons are available in Metadata Text fields:

ABC	Format text to Strikethrough
×2	Format text to Subscript
x ²	Format text to Superscript
*	Cut selected text
	Copy selected text
	Paste text
	Paste as plain text
	Paste from Word
KO	Undo last operation
C	Redo last undone operation

薑	Select all
0	Remove format
=	Left justify text
畫	Center text
=	Right justify text
	Full justify text
=	Decrease Indent
=	Increase Indent
T ₂₀ -	Change Font color
♦	Change Background color
	Maximize the editor size

A4.2 Copy / Paste Limitations

The Rich Text fields allow the pasting of text copied from other applications (MS Word document, HTML Page, ...), but they are not full fledged text editors. Some limitations have to be taken into account when pasting text to these fields:

- Tables and images are not authorized.
 When the system detects a table or an image in the text pasted in, it issues the following error message: Input contains disallowed formatting (i.e tables or images) please modify your input
- Due to the non-standard way different software programs manage the HTML format, some caution is needed when pasting text copied from other environments :
 - Some formatting options (tabulations, margins) might be lost between applications.
 - Some special characters (i.e. →, €, 'single' & "double" quotes, ...) may be lost when transferred from one application to the other.
 - When copying text from MS Word, if the <End Of Paragraph> mark is not selected, the formatting of the last line of the text may be lost in the process. Example: the last line of an enumerated list loses its numbering.
- Sometimes the internal formatting of the text is too hard to handle for the Html text converter. The following message is displayed in this case:

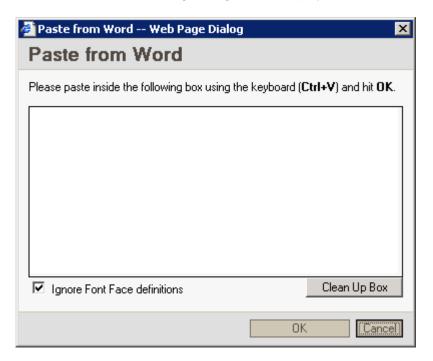
 Input contains formatting errors please modify your input.

Copy/paste from Word

The following message is displayed when pasting a text from Word:

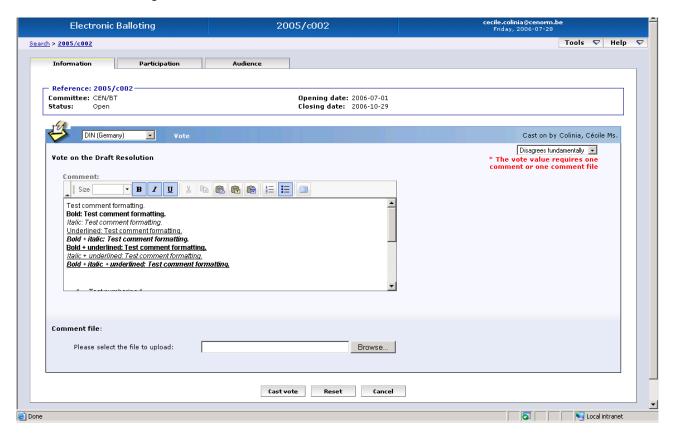


Click on **OK**. The following dialog box is displayed:



Paste your text inside the dialog box using CTRL+V and then click on OK.

The text is then brought back in the vote Vote screen.



Some tips to follow:

- When copying text from MS Word, avoid complicated formatting options in the initial document.
- Whenever possible, avoid special characters (such as '→', '€',): they may disappear or be replaced by a question mark ('?') or another special character in the Rich text field.
- Some characters (i.e. 'single' and "double" quotes) may also be replaced by question marks depending on the source font or style.
- Tabulations and justifications (left, right, centered) are lost.
- Sometimes tables in Word documents or Html pages have no apparent borders and are not easily visible; they will nevertheless trigger the error message stating that tables are not allowed in this field.
- Converting a simple table to text in Word allows its content to be copied from Word to the comment field: its formatting may need the insertion of some additional space because tabulations are not preserved in the comment field.
- Some tables are not detected as such by the system, but the formatting problem triggers the more generic message: **Input contains formatting errors please modify your input**. In this case, deleting the table normally solves the problem.

As a general rule, if you copy text from another application and paste it into a Text field in eB3, you should control your text after clicking on the [OK] button to submit it. You should then open your text to see if the formatting is incorrect or if some characters have been replaced by question marks ('?'). Should this be the case, you may correct your input by re-opening it in Edit mode.

ANNEX 5: Example of ballot result document in RTF format

CEN/BT - Voting Results:

Ballot Information:

Ballot reference: 2005/c006 **Ballot type:** CENBT

Ballot title:

Gas analysis

BT number: 7304

 Opening date:
 2006-08-01

 Closing date:
 2006-08-31

Note:

Test CC (2006-09-01): Voting result - rtf document

Votes:

Mem	ber	Date cast	Agrees	Disagrees with comments	Disagrees fundamentally	Abstains
Spain	AENOR	2006-09-01 10:00:35	X			
France	AFNOR	2006-09-01 10:03:30		X		
Romania	ASRO	2006-09-01 10:00:58	X			
United Kingdom	BSI		X			
Czech Republic	CNI		X			
Cyprus	CYS	2006-09-01 10:01:13		X		
Germany	DIN		X			
Denmark	DS		X			
Greece	ELOT	2006-09-01 10:02:49	X			
Estonia	EVS	2006-09-01 10:02:39	X			
Belgium	IBN		X			
Portugal	IPQ	2006-09-01 10:01:43			X	
Iceland	IST	2006-09-01 10:03:00	X			
Lithuania	LST		X			
Latvia	LVS		X			

Malta	MSA		X		
Hungary	MSZT		X		
Netherlands	NEN		X		
Ireland	NSAI		X		
Austria	ON		X		
Poland	PKN		X		
Luxembourg	SEE		X		
Finland	SFS		X		
Sweden	SIS		X		
Slovenia	SIST		X		
Norway	SN		X		
Switzerland	SNV	2006-09-01 10:03:11	X		
Slovakia	SUTN		X		
Italy	UNI		X		

CEN/BT Ballot Results:

Total votes cast:	9	
Agreeing:	6	
Agreeing without voting:	20	
Total of positive votes:	26	
Disagreeing with comments:	2	
Disagreeing fundamentally:	1	
Abstaining:	0	
Ballot result:	Approved	

Ballot result:	Approved
Result explanation:	vv sfjsd fkdf hdjkfh dfh dkshf dkfhjkdfhkdhf uidsfyd df
	f qdsf dfjqdfjq dfidfiqdfdiufiqdsfu qdiofudosi f <i>df dhdsjfh dsfhkd dqkhfds</i>

Comments from Voters:

Member	Comment	Date
France (AFNOR)	Short comment	2006-09-01 10:03:30
ffds fdsf sd fdsf dsf dfds	f d	
France (AFNOR)	Comment File	2006-09-01

		10:03:30
CommentFiles/AFNOR(France).do	oc	·
Romania (ASRO)	Short comment	2006-09-01 10:00:58
Agrees with comments		
Cyprus (CYS)	Comment File	2006-09-01 10:01:13
CommentFiles/CYS(Cyprus).doc		•
Portugal (IPQ)	Short comment	2006-09-01 10:01:43
Disagrees because:		
• fqsd dsf dfqdsf dsqf	sqdf	
• fqs fsdf qfqds		
• rdfd fsdf		

Comments from Commenters:

Commenter	Comment	Date
ANEC	Comment File	2006-09-01 10:01:55
CommentFiles/ANEC.d	oc	·
CEN/SECT-ENV	Short comment	2006-09-01 10:02:08
Short comment only		
CEN/SECT-ICT	Short comment	2006-09-01 10:02:28
Short comment + comm	ent file	
CEN/SECT-ICT	Comment File	2006-09-01 10:02:28
CommentFiles/CEN_SE	CT-ICT.doc	•